

# DIVISION OF MATHEMATICS, COMPUTER AND NATURAL SCIENCES

# MASTER OF SCIENCE IN PHYSICIAN ASSISTANT STUDIES (MSPAS)

CLINICAL PHASE POLICIES AND PROCEDURES HANDBOOK

2014-2015



# PHYSICIAN ASSISTANT PROGRAM CLINICAL PHASE POLICIES AND PROCEDURES HANDBOOK

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PHYSICIAN ASSISTANT STUDIES PROGRAM

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# **INTRODUCTION**

The Physician Assistant Clinical Phase Policy Handbook contains specific policies and procedures pertinent to the Physician Assistant Studies program. In addition to the policies and procedures of the Ohio Dominican University Student Handbook, Physician Assistant education requires that PA students be governed by additional policies and procedures that may not be applicable to non-PA students. This handbook provides an overview of the clinical phase of the Ohio Dominican University Physician Assistant program. It is a guide to clinical policies and procedures, and contains essential information regarding the objectives and logistics of clinical rotations. It is intended to enhance and facilitate your clinical time. It is the responsibility of each student to carefully review this manual prior to starting clinical rotations. Further, each student must adhere to the established goals and objectives, policies, and procedures. Any specific rotation information must also be reviewed prior to its beginning. The PA program will inform students of any new policies, directives, and/or other procedures as appropriate. After reading this handbook thoroughly, each student will sign the Receipt of Clinical Phase Policy Handbook. See Appendix 1. This will be filed in each student's official record in the PA program office.

### **PROGRAM ADMINISTRATION**

Ohio Dominican University's Physician Assistant Studies program faculty believes the educational process is a dynamic process. Therefore faculty consistently strive to make changes whenever necessary in order to provide the most optimal physician assistant education possible. Whenever it is necessary, desirable, or appropriate, the program reserves the right in its sole judgment to make changes of any nature to and within its program as follows: admission policies; degree requirements; the academic calendar and/or schedule including, but not limited to, course content and class schedule (including cancellation); rules, regulations, and policies; standards and procedures; other academic activities; requiring or offering alternatives for any of the aforementioned, in any such case giving notice as is reasonable and practical under the circumstances.

In addition, Ohio Dominican University (ODU) reserves the right to make whatever changes in the requirements for admission to the University and/or the program, tuition, student fees, academic programs, and instructors' regulations that it deems necessary prior to the start of any class, semester, or term. The University also reserves the right to divide, cancel, or reschedule classes and clinical rotations if circumstances so dictate.

#### **MISSION STATEMENT**

The Ohio Dominican University Physician Assistant Program will educate students to become well-qualified, competent physician assistants practicing in physician supervised primary care

and specialty patient focused teams. The ODU PA Program embraces a holistic approach to the pursuit of excellence in academics, research, clinical practice and community service.

# CATHOLIC STATEMENT OF PRINCIPLES

Ohio Dominican University's Master's program in Physician Assistant Studies promotes the Roman Catholic moral teaching on the transcendent and inherent dignity of the human person. The University's faculty, staff, and students work to guard that dignity through their respect for human life from conception to natural death and by their assurance of the right to freedom of conscience for each person involved in the Physician Assistant Studies program.

# STATEMENT OF GOALS/OBJECTIVES

The ODU Physician Assistant Studies program has been established in accordance with criteria determined by the Accreditation Review Commission on Education for Physician Assistants (ARC-PA). The program goals and objectives are based upon the Curricular Guidelines and Competencies for the PA Profession as ascribed by the following organizations: The Accreditation Review Commission on the Education of the Physician Assistant, Inc. (ARC-PA), The National Commission on Certification of Physician Assistants (NCCPA), The American Academy of Physician Assistants (AAPA) and the Physician Assistant Education Association (PAEA). These goals and objectives ensure that students in the PA program meet nationally recognized standards and attain knowledge, skills, and assessments in order to be successful entry level physician assistants upon completion of the program.

# PHYSICIAN ASSISTANT PROGRAM GOALS

The Program will achieve its mission by accomplishing the following goals:

1. The Well Qualified Competent Physician Assistant

The Program will provide a high quality curriculum that addresses ARC-PA accreditation standards for curriculum content, PANCE Blueprint curriculum content, and current and evidence- based guidelines for quality care.

The Program will assess student competency through assessments and evaluations in order to ensure successful completion of the Program, successful PANCE performance, and successful entry into the PA profession.

The Program will monitor the satisfaction of graduate employers and will modify the Program appropriately to maintain high employer satisfaction.

The Program will encourage the Team approach to patient care in accordance with curriculum design and clinical rotations.

Show entry-level proficiencies necessary to provide high quality primary care in a rapidly changing health care system

2. The Holistic Physician Assistant

The Program will provide policies and curriculum content that identify, develop and reinforce compassion in applicants, students, and graduates.

The Program will emphasize patient-centered care.

The Program will provide curriculum content, service opportunities, and clinical experiences that address the care diverse and vulnerable populations.

The Program will encourage participation in community service through faculty mentorship and example.

3. The Professional Physician Assistant

The Program will monitor and promote professional behaviors during didactic and clinical years.

Demonstrate attitudes and skills which show a commitment to professional behavior along with respect for self and others.

# THE CLINICAL PHASE

The Clinical Phase is one of the most anticipated aspects of PA education. Each patient is different; each situation is different; and each student is different. Students will learn by observation and through direct patient contact. Students will have the opportunity to refine skills in history taking and physical examination, perform various clinical procedures, formulate a differential diagnosis, assessment, and treatment plan for patients. Working as part of the medical team is a key aspect to developing a patient centered care model and developing entry level competency as a physician assistant.

Each day on rotation brings a new situation, a new place, new people and new expectations. Students will need to learn the rhythm of each new site. A student's non-working hours should be dedicated to reading medical literature; preparing for the next day's cases; studying for exams; entering patient logs in PA Manager; and completing case studies and presentations for Clinical Grand Rounds when designated.

The student's professional responsibilities continue on an even greater level in the clinical phase. Students must provide their patients with the best medical care possible, while respecting the patient and caregiver's dignity and autonomy. The Ohio Dominican Physician Assistant student must be respectful, courteous, and appreciative of patients, preceptors, the clinical site, and all others s/he may interact with during the clinical phase. Students are an invited guest into the clinical setting. Students should be helpful and respectful to all the clinicians and staff. Students

are representatives of Ohio Dominican's PA program. Further, students are an ambassador for the Physician Assistant profession and all Ohio PAs. The professional demeanor of the ODU PA student and their personal actions should not only contribute to the site, but be an example for others to follow.

The clinical year, in part, is designed in order for the student to demonstrate the knowledge and skills acquired during the didactic year. The program faculty assigns students to educational settings in order to develop greater understanding of the health care environment and further the student's patient management skills.

As during the didactic year, the program entrusts the student with significant professional responsibility. The PA program believes this sense of professional responsibility is the student's solemn obligation to the patients, clinical facilities, the Ohio Dominican PA program and the physician assistant profession at large.

Professionalism has been an integral part of the PA program's curriculum. The student is advised to review these principles periodically. It is the student's responsibility and the program's expectation the student will continue to embrace the high standards of professionalism throughout the clinical year. Further, the faculty expects the student to understand these same high standards are part of the student's overall evaluation for each clinical rotation.

All students MUST achieve the minimum GPA of 3.00 at the conclusion of the Didactic Phase in order to enter into the Clinical Phase of education. Physician Assistant students who successfully advance to the clinical phase of the program will complete nine (9) core clinical rotations: Primary Care x 2, Family Medicine, Internal Medicine, Emergency Medicine, Surgery, Pediatrics, Women's Health, and Behavioral Medicine. All core rotations are one (1) month duration, except for Primary Care and this consists of two- one (1) month rotations. Each student will complete core rotations in a different sequence. Additionally, ODU PA students will complete two (2) elective rotations of one month each. Elective rotations enhance the overall clinical experience and allow the student to explore areas of special interest. Although students are allowed to submit requests for elective rotations, Clinical Coordinators and the Program Director make final determinations regarding rotation assignments.

The Physician Assistant program is grounded in high-level critical thinking and problem-based scenarios to provide the most reliable patient care experiences. All rotations require that PA student work with a preceptor who is responsible for the overall management and care of the patients. The student may work with physicians, physician assistants, nurse practitioners, and other health care professionals in their day-to-day clinical activities. All preceptors receive an ODU PA preceptor handbook and rotation syllabus prior to the student beginning the rotation. Preceptors must be licensed by the state in which they practice.

# **Clinical Rotations/SCPEs**

Clinical rotations consist of Supervised Clinical Practical Experiences or SCPEs. A rotation may be comprised of more than one SCPE to complete the rotation experience. Clinical Sites are obtained by the PA faculty and will be a reasonable distance from the University. All clinical

rotations are established, coordinated, and supervised by the Clinical Coordinator, Clinical Outreach Coordinator, Program Director, with appropriate consultation with the program's Medical Director and Faculty. Students requesting a specific core or elective rotation at a site that the program does not currently use or have an affiliation agreement with may make requests for specific sites by submitting a written request to the Clinical Coordinator. The Clinical Coordinator or appropriate designee follows up on student requests and processes an affiliation agreement. A Clinical Affiliation agreement must be in place with the site and preceptor prior to a site being utilized for clinical education.

There are approximately 11 months of PA education in the clinical phase. The rotations are full time, with the expectation that the student works a minimum of forty (40) hours per week. The student is to report as assigned by the PA program in the PA manager software to the preceptor or the preceptor site. The student is to be available seven (7) days a week, twenty-four (24) hours a day for the assignment of hours to be worked. No time off is granted without the expressed approval of the program.

The clinical phase consists of twenty four credit hours. Two credit hours are assigned to each rotation. There are nine core clinical rotations (primary care is completed twice). There are two elective rotations. The remaining 2 clinical phase credit hours are assigned to the Transition to Practice course which takes place concurrently during the last clinical semester of instruction.

It is a privilege to be educated at clinical sites. No clinical site is under any obligation to precept students. Assignment is based solely on the preceptor's willingness to participate in the education of physician assistants. An attitude of grateful appreciation is often well-received. Additionally, the faculty reserves the right to assign or remove a student from a clinical site as deemed appropriate. A Clinical Affiliation agreement must be in place with the site and preceptor prior to a site being utilized for clinical education.

The professional aspect of attendance, punctuality, team participation, motivation for learning, ability to accept criticism, and recognition of personal and professional limitations cannot be overemphasized.

Clinical rotation experiences vary from site-to-site and students may receive entirely different experiences at the same clinical site. This is normal. Some sites may allow the student a full range of participation in patient care activities, whereas other sites may have restrictions relative to chart documentation, clinical procedures, administration of medication, on-call, etc. Just as the program believes a true educator guides the student in his/her educational path and that ultimately it is the student's responsibility to learn the information, the faculty also believe the student must also get the most out of each rotation. Restrictions are usually based on institutionally-mandated protocols, but in some cases preceptors may restrict the student if there are reservations regarding the student's ability or professional conduct. Students should always default to high professional standards and an active eagerness to learn.

We strongly advise the student to adopt a disciplined approach to continual study which includes daily medical literature review. Constant review helps prepare the student for end-of-rotation

examinations, the PACKRAT examination, the national certifying examination, and ultimately, for life-long learning and successful practice.

#### **Clinical Rotation Goals**

Upon completion of the clinical rotations, it is expected the student will be able to accurately:

- 1. Develop a differential diagnosis
- 2. Document patient information accurately in the medical record
- 3. Manage common medical problems
- 4. Identify indications for diagnostic procedures
- 5. Identify the relationship between medical and socioeconomic problems
- 6. Provide patient education and counseling at an appropriate level for patient comprehension and sensitivity
- 7. Perform basic clinical procedures (including, but not limited to: Venipuncture, suturing, incision and drainage, pelvic exams)
- 8. Document patient care experiences and procedures via accurate patient logs with the PA manager software

### **Clinical Curriculum**

<b>Clinical Courses</b>	Course #	<b># Months</b>	Credits
Family Medicine	PAS 901	1	2
Emergency Medicine	<b>PAS 902</b>	1	2
Internal Medicine	<b>PAS 903</b>	1	2
Women's Health	<b>PAS 904</b>	1	2
Pediatrics	<b>PAS 905</b>	1	2
General Surgery	<b>PAS 906</b>	1	2
Behavioral Medicine	<b>PAS 907</b>	1	2
Primary Care	<b>PAS 908A</b>	1	2
Primary Care	<b>PAS 908B</b>	1	2
Elective	<b>PAS 909</b>	1	2
Elective	<b>PAS 910</b>	1	2
<b>Transition to Practice</b>	PAS 950	NA	2

#### Family Medicine – PAS 901

The required one (1) month Family Medicine rotation that provides supervised exposure to patients in a family practice environment. The student is given the opportunity to apply, integrate, and affirm the skills necessary to provide medical care to patients across the life span. Emphasis is placed on the evaluation and management of primary care medical problems in an ambulatory care setting. Patient education, counseling, and evaluation are encouraged, and the student is familiarized with the role of the physician assistant in a general practice setting.

#### **Emergency Medicine – PAS 902**

The required one (1) month Emergency Medicine rotation takes place in an Emergency Department and provides the students with exposure to acute medical problems. Through supervised patient contact, the student will gain experience in performing the directed history and physical examination, triage, managing episodic illness, performing lifesaving techniques, and handling emergency equipment. Emphasis is on providing the student with practical clinical experience in the management of acute medical emergencies. Students may be required to work various shifts/times in order to see the variety of patients presenting over 24-hours.

### Internal Medicine – PAS 903

The required one (1) month Internal Medicine rotation may place in a hospital and/or out-patient setting. The purpose of the Internal Medicine rotation is to provide the student with practical clinical experience in working with the hospitalized or ambulatory patient who presents with acute or chronic diseases that are routinely seen by Internists. Students may be required to attend conferences, lectures, and take call with their preceptor.

#### Women's Health – PAS 904

This is a required one (1) month rotation which takes place in a hospital, clinic or private practice setting. The purpose of the Women's Health rotation is to provide the student with practical clinical experience in the differential diagnosis, evaluation, and management of normal and abnormal conditions within obstetrics and gynecology to include prenatal care and women's health. In some circumstances, and only when approved by the Clinical Coordinator and Program Director, an Alternate Pathway SCPE may be done, instead of a traditional Women's Health SCPE taking place in an Obstetric/Gynecologic office setting. It is expected that the student completing an Alternate Pathway SCPE will still have exposure to practical clinical experiences in the differential diagnosis, evaluation, and management of normal and abnormal conditions within obstetrics and gynecology to include prenatal care and women's health with patients in a workshop setting under the direction of a Board Certified Obstetrician. The student is still responsible for taking the Women's Health End of Rotation examination, and submitting patient write ups as assigned in the Women's Health rotation.

#### **Pediatrics – PAS 905**

This is a required one (1) month Pediatrics rotation that takes place in an outpatient and/or inpatient setting. Through supervised exposure to patients in a pediatric practice setting, the student is given the opportunity to become familiar with the parameters of normal growth and development, proper assessment of the newborn, immunization schedules, nutritional requirements, the evaluation and management of common pediatric problems, and acute illness in the pediatric population.

# **General Surgery – PAS 906**

This is a required one (1) month General Surgery rotation that provides the student with the opportunity to apply basic principles of surgery. The student is provided with practical experience in data collection, and evaluation and management of surgical problems. An opportunity is afforded for development of manual skills and for exposure to basic operating room procedures and techniques. The student may have the opportunity to follow patients from pre-operative, to intra-operative and through post-operative care. Students may be required to attend conferences, lectures, and take call with their preceptor.

#### **Behavioral Medicine – PAS 907**

This is a required one (1) month Behavioral Medicine/Psychiatry rotation that takes place in a behavioral health setting. The purpose of the behavioral medicine rotation is to provide students with practical clinical experience in identifying and evaluating patients presenting with common behavioral health problems.

# Primary Care – PAS 908A and PAS 908B

The required two (2) month Primary Care rotation is spent with a physician, physician assistant, and/or nurse practitioner preceptor in a primary care setting. The purpose of the primary care rotation is to provide the student with practical clinical experience in working with patients who present with acute or chronic disease to an office base practice, clinic, emergency room, urgent care, or inpatient internal medicine. This rotation can be completed in two one month blocks at separate locations or as a two month continuous rotation experience at the same clinical site. This will vary with the site and student scheduling.

# Electives – PAS 909 and PAS 910

There are a total of two months of elective rotations. This is an opportunity for the student to increase his/her knowledge base and skill in a field of interest, or in a complementary medical field. Electives may take place in various aspects of Primary Care and Specialty/Subspecialty Medicine and Surgery. Electives are an opportunity for the student to increase his/her knowledge base and skill in a field of interest, or in a complementary medical field. The student will complete a patient case study and present it at Clinical Grand Rounds during a return to campus day in place of an End of Rotation exam. The PA Program Faculty reserves the right to determine the type of elective SCPE for the student. If a student fails a core rotation then the PA Faculty will re-assign the core rotation in place of the elective in order for the student to successfully complete the clinical phase and qualify for graduation.

# **Transition to Practice - PAS 950**

This course will take place in the final semester of the Clinical phase. This course will incorporate the PACKRAT examination, Summative exam and assessments: Clinical OSCE, various learning modules, lectures and case presentations as components of the student's summative evaluation. A graduate/exit self-assessment and exit interview will be conducted to enhance the student's transition into clinical practice.

# **Clinical Assessment Days – CAD**

Students will return to campus on a monthly basis at the completion of each clinical rotation for Clinical Assessment Days – CADs. Attendance is mandatory. Students should understand that regardless of geographical location of rotations, end-of-rotation meetings and other program requirements still have mandatory attendance unless otherwise approved by the Clinical Coordinator. CADs will consist of End of Rotation Exams (EORE), Clinical Grand Rounds, advising meetings, and other assessments and education opportunities as determined by the PA program.

#### **Clinical Assessments and Evaluation**

The following is an outline of the various types of assessments and evaluations used in the clinical phase to determine course grades. The following items must be submitted as outlined in the prospective course syllabus. Please refer to each Clinical Course Syllabus for a detailed breakdown of grades for that rotation consisting of the following components.

1. Daily Patient and Activity Logs must be submitted for each patient encounter during a SCPE. The daily patient and activity log is a blinded data sheet completed using PA Manager. All information must be completely filled-in including: patient age, gender, referrals made, level of clinical decision-making for patient care, level of student participation (i.e., whether the patient visit was observed, shared with the preceptor, or if the student was the primary provider for patient care under preceptor supervision), reason for visit (i.e., initial or follow up visit, annual exam, sport's exam, etc.), number of times patient has been seen, type of history and physical (i.e., focused, comprehensive, etc.), types of illnesses seen or chief complaint if the diagnosis is unknown via ICD code, lab and diagnostic procedures performed via CPT code (i.e., pelvic exams, laceration repair, incision and drainage, etc.), and time and hours worked. The PA program also requires students indicate time spent doing rounds, attending lectures and continuing medical education sessions, doing charting and case documentation, and case discussion with the preceptor in PA Manager. This information is important for assessing the student, the clinical site and to help provide insight into the patient case mix and student involvement.

The PA Manager software program requires patients be logged within 48 hours of the encounter. All levels of encounters must be logged – even if student participation was observation.

If the student does not complete the Patient and Activity Logging via the PA Manager Logging System by the required date and time, s/he will have five (5) points taken off of his/her total grade for the rotation. An additional five (5) points per week will be taken off for each additional week that the logging is late or missed.

- 2. Mid-rotation self-evaluations are due by 8am on the Monday following the second week of the current rotation via PA Manager.
- 3. Student evaluation of the Clinical Site is due by 8am on the Monday following the completion of the rotation via PA Manager. The final student evaluations are shared with the preceptor and/or site and are used as a tool to identify a site's strengths and weaknesses.
- 4. Preceptor Evaluation (to be completed by the main preceptor) of the student should be submitted directly from the preceptor via PA Manager. One week prior to the end of the rotation, the student should discuss with the preceptor regarding the end of rotation student evaluation form, and schedule a time to review the evaluation no later than two (2) days before the end of the rotation.

The evaluation should be completed by the preceptor that is best able to judge the student's clinical skills during the rotation. Only one evaluation is required, but a maximum of two (2) will be accepted. If two (2) evaluations are received, they will be averaged for a final score. The evaluations are able to be viewed by the student via the PA manager software. Evaluations should be discussed with the student by the preceptor and by the PA program. They should be used as a tool to identify the student's strengths and weaknesses and to provide input regarding the student's individual assessment and the Programmatic assessment of the curriculum and preparedness for clinical rotations. The evaluation should be submitted by the preceptor within five (5) days after completion of the rotation.

If the Clinical Coordinator is unable to obtain the preceptor's evaluation(s), this portion of the rotation grade will be determined by averaging the EOR Exam grade and/or either the patient write up or the Clinical Grand Round presentation depending on the structure of grading as outlined in that particular rotation syllabus.

The grading for the preceptor evaluations are determined by the preceptor evaluation and overall assessment of the student:

- A Outstanding performance
- A- Above average performance
- B Average performance
- C Below average performance
- F Failed performance
- 5. End of Rotation Exams are to be taken on core rotations as outlined in the prospective clinical course syllabus. The End of Rotation Examinations (EORE) will assess the student on knowledge that relates to the required rotations. Questions will be based on, but not limited to, clinical experiences, objectives, required readings, and information covered during the didactic year. Independent readings from rotation texts, core texts, board review books, and current literature is strongly suggested, as the test questions can come from any source. The ODU PA program purchases EORE from the PAEA. These exams are used for the following core rotations: Family Medicine; Emergency Medicine; Internal Medicine; Women's Health; Pediatrics; General Surgery; Behavioral Medicine. Each of these are online exams that will be proctored by PA program faculty and/or staff and consist of 120 questions. Students will have 120 minutes to complete the each exam. The student will present a case presentation at Clinical Grand Rounds for the assessment component of Primary Care A and then will complete an Angel platform exam written by PA faculty for the assessment of Primary Care B. The exams will be modeled after the NCCPA blueprint and national certifying examination and consist of multiple-choice questions.

The ODU PA program as determined that EOR Exam scores must be no more than two standard deviations below the mean of the national average in order to receive a passing grade. A students that fails, are required to remediate the EOR exam prior to the next CAD. Individual EORE grades are calculated based on the following: Individual RAW SCORE; National Average for a given EORE; Standard Deviation from the National Average for a given EORE. It is noted that the National Average and the Std Dev data are unique for EACH EORE and will change regularly as the test pool increases. The Raw Score, National Average, and the Std Deviation are calculated and reported by the PAEA and issued to the ODU PA faculty along with PAEA score reports.

Raw scores above 2 STDev above the national average = A Raw scores between 1 and 2 STDev above the national average = A-Raw scores AT the Nat'l Avg or 1 STDev above the Nat'l Avg = B Raw scores 1 STDev BELOW the Nat'l Avg = B-Raw scores between 1 and 2 STDev BELOW the national average = C Raw scores 2 STDev BELOW the national average = F

The percentages are assigned as the following:

Remediation:

If a student fails an EORE the student must retake the exam. If it is a PAEA EORE the cost of the retake will be incurred by the student. The exam content report will be reviewed by the designated PA faculty and appropriate remediation of the material will be determined. The student can only receive the maximum passing grade of 73% for the retake regardless of the passing score on the retake exam.

If the student fails a second attempt at an EORE a remediation plan will be developed for the student of the content and the PA Progress and Promotion Committee will review the student's performance and determine if this results in failure of the rotation despite if the student performed well on the rotation evaluation and other required assignments.

6. Online instructional materials must be completed as outlined in the course syllabi. All students must complete a total of 10 hours of usage a month on the online Hancock HELP data base. The PA program receives monthly usage reports for each clinical student. The hours must be logged for each rotation. Students must also complete the designated courses on CME Procedures as outlined in the rotation syllabi. The PA program receives monthly usage and completion reports from CME procedures. These online resources enrich the clinical education process and provide program accepted references for procedures that may be encountered during clinical rotations. Refer to Appendix 3 for the CME Procedures Rotation Distribution.

- 7. Patient Write ups must be submitted via an ANGEL drop box as outlined by the rotation syllabi. Students must ensure that these are submitted by the end of the third week of the rotation. Please refer to the syllabi for specific directions regarding the type of patient write up/note that is to be completed. All core rotations will submit a patient write up. Elective rotations will not submit any type of patient write up.
- 8. Clinical Grand Rounds will occur during CADs. The purpose of Clinical Grand Rounds is to provide a forum for discussion of topics that may strengthen the patient care experience by relating best practices with current medical research and treatment. Students that have completed an elective rotation or their Primary Care A rotation are required to do a 5 minute presentation to their peers and faculty on a patient case or condition that stood out to them during that month. The presentations reflect on the didactic experiences and highlight the student's patient care experiences and the relationship with the latest research and application in clinical practice. The presentations have created a shared learning environment that will be transferable to the classmates and students in other cohorts.

Topics for Grand Rounds must be submitted for approval to the Clinical Coordinator a week in advance of completing the elective rotation. The Clinical Grand Round Presentation power point must be emailed electronically to the program office by 8 am on the CAD or unless otherwise determined by the PA program. The program will place all clinical grand round presentations on a flash drive to be accessed by the students during the Clinical Grand Rounds presentations. The rubric that will used by PA program faculty and staff to evaluate the student presentation is listed as Appendix 4 of this handbook. Please refer to the rotation syllabi for a further breakdown of rotation percentage.

9. Clinical Objective Structured Clinical Exam (OSCE) is designed to evaluate each student's clinical exam and communication skills during a simulated patient encounter. The Clinical OSCE will be a component of course PAS 950 – Transition to Practice and part of the Summative Assessment. This will assess skills learned in all courses prior to the designated OSCE, including but not limited to; effective patient communication, obtaining all required or pertinent medical history and/or performing an appropriate and technically accurate physical exam, demonstrating accurate medical documentation, and determining appropriate diagnostic testing to establish an assessment and plan of care for the patient encounter. The OSCE must be passed with a minimum passing grade of 70%. The OSCE will be graded on a 0-100% basis. Failure to do so will result in the student's remediation of the OSCE. All students will be permitted a total of 2 remediation attempts. These will be proctored by two faculty members. If passed, the initial failing grade will be replaced with the minimum passing grade of 70%. If a student fails to pass the OSCE after the third attempt, they will receive a grade of "F" for the course. The student must pass the OSCE to pass the Transition to Practice Course and to graduate from the ODU PA Program. Please refer to the syllabi for course PAS 950 for further breakdown of the course grade.

- 10. Clinical Packrat will be taken by the students in the fall semester of their Clinical year. Scores will be compared to their Didactic Performance. This will be part of PAS 950 Transition to Practice course.
- 11. Summative Evaluations will be completed prior to graduation from the PA program. Clinical students will take a Summative I exam that consists of 360 questions approximately 2/3 of the way through their clinical year and a Summative II exam consisting of 700 questions in the last 2 months before graduation. The students will be assigned a PANCE risk stratification based on their performance. This data will also be triangulated with the Student performance on Summative I, the Clinical Packrat and Summative II to obtain a predictive PANCE score. This will be part of the PAS 950 course. The students will take a Clinical OSCE at the end of the clinical year as part of their Summative Assessment and they must pass this OSCE to qualify for graduation as noted above. The student will also complete a self-assessment that is part of their exit graduate survey along with a Professionalism seminar that occurs in the final 4 months of the program as part of the Transition to Practice Course. Students will undergo an Exit interview in the last few weeks before graduating from the program.

# **Clinical Academic Performance Criteria**

The student must meet or exceed all of the following criteria in order to successfully complete a clinical rotation and maintain good academic standing:

- Complete and submit all required materials to the program at the time they are due.
- A minimum score of 70% must be attained on required papers as assigned in each specific rotation syllabus.
- A grade of 70% on the End of Rotation examination is required in order to pass each clinical rotation course – this refers to the final grade that is assigned based on the performance of the student in relation to the national performance to that EORE as outlined above.
- If the student fails a clinical rotation for academic reasons, s/he may be allowed to repeat that rotation. This may result in delayed graduation and additional tuition for the additional course. The student can only repeat one (1) clinical rotation. If the student fails more than one rotation, s/he will be dismissed from the program.

The Clinical Coordinator and/or Program Director reserve the right to assign the student to another appropriate clinical site at any time.

# **ACADEMIC POLICIES**

All students accepted into the Physician Assistant program are expected to abide by the regulations set forth by Ohio Dominican University as specified in the Ohio Dominican University Student Handbook (http://www.ohiodominican.edu/StudentHandbook/) and the written Policies of the Physician Assistant program.

### **Academic Integrity**

Academic integrity presumes that each member of the academic community exhibits respect for him/herself, respect for others, respect for property (including intellectual property), and respect for authority. Honesty and respectful behavior are fundamental to the learning and development of each member of the academic community. Ohio Dominican University expects that all members of the community adhere to these values through the honest pursuit of learning and through the maintenance of an atmosphere of support and respect within the community.

### Honesty and the Pursuit of Truth

The Dominican Motto, "To contemplate truth, and to share with others the fruits of this contemplation" guides the thinking and the actions of faculty and students at Ohio Dominican University. Ohio Dominican University expects that all members of the community adhere to the Dominican academic tradition and adopt a strict standard of integrity as their own.

#### **Academic Dishonesty**

Academic dishonesty and cheating in any of its forms will not be tolerated. Academic dishonesty may be grounds for immediate dismissal from the program. Offenses such as copying from another person or using unauthorized notes or materials during exams, unauthorized collaboration on tests or projects, falsifying research and using fictitious data and so forth, are strictly prohibited. The term "academic dishonesty" includes, but is not limited to:

- Receipt or exchange of information regardless of the means obtained during any examination (online, written, oral or practical).
- Soliciting or obtaining knowledge of test items prior to the administration of examinations.
- Preparing written materials such as examination notes, copies of test items, examination topic item lists or other testing materials, following the administration of examinations, regardless of the means by which they are obtained.
- Submission of written assignments as original writing without proper footnoting and/or referencing.
- Ohio Dominican's Policy on Plagiarism in the "Student Handbook" states:

# Plagiarism (from the ODU Student Handbook)

A special form of academic dishonesty is plagiarism. Plagiarism occurs when a student submits work purporting to be his/her own, but that borrows ideas, organization, wording or anything else from some other source without an appropriate acknowledgment of that fact. Plagiarism may take many forms. The most flagrant form of plagiarism consists of directly reproducing someone else's work, whether it is published or unpublished, complete or in part. Examples of this work would include books, articles, another's writings, a friend's paper in another class or school, or a page from the internet. Students may discuss assignments among themselves or with an instructor or tutor, but when the actual work is done, the student and the student alone must do it except in cases where the faculty member requires collaboration.

Similarly, when the student's assignment involves research, she/he must be careful to acknowledge exactly what, where and how she/he has employed the work of others. If the student uses the words of someone else, quotation marks must be used with some appropriate indication of its origin added. A citation is also required when the organization, content and phraseology of another's thought remains substantially intact.

These guidelines apply equally to students' academic work of all kinds, and not only to written work. In a case where a student feels unsure about a question of plagiarism involving his/her work, she/he is obligated to consult the instructor on the matter before submitting it. Students who violate University and instructor policy on plagiarism are subject to University discipline.

A thorough discussion of plagiarism occurs in most college writing courses, and detailed information is available through the Writing Center. Faculty members in other courses and other fields also establish expectations and provide guidance about academic honesty in their fields. Students are encouraged to carefully observe academic honesty guidelines presented in all their courses. If you wish to seek assistance from another student (i.e., proofreading for typographical errors) consult your instructor to determine if such assistance is permissible. If permitted, such assistance should be acknowledged in the written work.

# **Academic Standing and Promotion**

The University reserves the right to dismiss a student at any time for unsatisfactory academic performance, academic dishonesty, conduct detrimental to the University, to the welfare of patients, or to the welfare of other students. The program also reserves the right to dismiss a student if it is determined that a student's conduct is not consistent with the professional behavior of a future Physician Assistant.

Failure to maintain good academic standing may result in dismissal from the program. All courses in the Physician Assistant curriculum are required and sequential. Students must receive a minimum grade of "C" in all courses before progressing in the program.

All students must achieve the minimum GPA of 3.00 in order to enter into the clinical phase of instruction and face academic review by the PA Progress and Promotion Committee and consequences as noted above. The program reserves the right to prevent any student's promotion into the clinical phase of the program if the student's minimum GPA is less than 3.00. The student must maintain a GPA of greater than 3.0 throughout the clinical phase of the program as well.

# Probation, Remediation, Dismissal, and Readmission with Advanced Placement

Academic progress is monitored closely. The Physician Assistant Program Progress and Promotion Committee may consist of the Program Director, Academic Coordinator, Clinical Coordinator, Clinical Faculty, Program Coordinator, Medical Director and any other designated staff/instructor/or faculty member. The Associate Vice President of Academic Affairs and/or the Vice President of Academic Affairs may also participate as active members in the Physician Assistant Program Progress and Promotion Committee.

Students in either the Didactic or Clinical phase of the program with a cumulative GPA or semester GPA of 3.3 or less will be considered "At Risk". A student may also be considered to be "At Risk" by the faculty based on a sudden decline in performance or change in trend of their academic performance or clinical rotation performance, a decline in performance on end of rotation examinations, and a high risk designation as part of the Summative Examination Risk Stratification Process. The PA Progress and Promotion Committee will conduct meetings with "At Risk" students at the start of each semester and as otherwise deemed appropriate. Documentation of the PA Progress and Promotion Committee meeting will be placed in the student's file and maintained electronically on the Program Administrative Drive. A list of "At Risk" Students will be sent to the VPAA and the Associate VP of Academic Affairs at the beginning and end of semesters or as determined necessary.

#### Probation

If a student fails to maintain a minimum cumulative grade point average (GPA) of 3.00 on a 4.0 scale in any semester, the student will be placed on academic probation. The student must then achieve a minimum cumulative GPA of 3.00 during the probationary (next) semester in order to progress in the program. Failure to achieve a minimum cumulative GPA by the end of the probationary semester will result in dismissal from the program. The Associate Vice President of Academic Affairs and/or the Vice President of Academic Affairs will be notified in writing if any student is placed on probation.

The student may face consequences which could include remediation of the program's design, inability to progress in the clinical phase, or dismissal from the program. Students on probation are ineligible for any academic or programmatic merit awards.

#### **Remediation/EORE Failure**

If a student fails an End of Rotation Examination (EORE), the student must retake the EORE and the cost of retaking the exam is borne by the student. The Clinical Coordinator will meet with the student in order to determine a retest date and to areas of content concern and remediation of the material if needed in addition to retesting the student. If the student fails a second attempt at an EORE a remediation plan will be developed for the student of the content and the PA Progress and Promotion Committee will review the student's performance and determine if this results in failure of the rotation. If a student fails an EORE that assessment content must be remediated as determined by the Clinical Coordinator and the designated instructional faculty. Remediation may include, and is not limited to, the discussion of improvement strategies for the course, reviewing the assessment on an individual basis, being given a second assessment to complete and/or repeating the original assessment. Remediation is a privilege and should not be taken lightly. All failed assessments must be remediated, however, the remediated grade change may not exceed the minimum grade originally required to pass the exam. Failure of a final or comprehensive examination that leads to the failure of a course will result in dismissal from the program.

# **Failure of Rotation**

If the student combined score for a rotation is less than 70% then the student would fail that rotation as outlined in the course syllabus. If a student fails a clinical rotation, the student must repeat the rotation and all requirements thereof. Repeating a rotation may entail a student substituting the failed rotation for one or more clinical elective rotations—if circumstances allow. If the program is unable to reschedule the rotation and substitute for one or more clinical elective rotations, then the student must repeat the rotation following the end of the clinical year. This results in a delayed graduation.

Any costs for delayed graduation and/or repeating a rotation are borne by the student. If a student fails a second rotation, s/he will be immediately dismissed from the program.

### **Dismissal from the Program**

Failure to maintain a minimum cumulative grade point average of 3.00 for two (2) consecutive semesters except as noted above will result in the student's dismissal from the program. The Associate Vice President for Academic Affairs will notify the student in writing of their Final Dismissal from the PA Program based on their Academic Standing.

If a student fails a rotation the student is given the opportunity to repeat that rotation and incur any cost and potential delayed graduation. However, if the student fails a second rotation or fails a repeated rotation then that student will automatically be dismissed from the program.

Students must understand that Ohio Dominican University Physician Assistant Studies Program considers professionalism to be an academic responsibility as well. As such, breaches of professionalism will be considered as both an academic and a professional issue and could result in failure of a clinical rotation and/or dismissal from the PA program.

#### **Readmission with Advanced Placement**

There is no provision for admission of students into the PA program with advanced placement. However, students who have withdrawn or have been dismissed from the program may be readmitted and granted credit for courses successfully completed if the student appeals for readmission.

This process begins with a student request for readmission which must be submitted no later than three (3) months after the dismissal date. This request must include an explanation of the

reasons that led up to dismissal or withdrawal and a plan addressing how the student plans to overcome the obstacles that prevented his/her success.

The student must demonstrate a clear understanding of the obstacles that prevented success as well as a realistic plan for completion of the PA program. The request is evaluated by the PA Progress and Promotion Committee along with the Associate Vice President for Academic Affairs and the Vice President of Academic Affairs and other appropriate deemed University representative. A recommendation regarding readmission is made to the Vice President for Academic Affairs. The decision to grant or deny readmission is made by the Vice President for Academic Affairs in consultation with Associate Vice President for Academic Affairs and the PA Progress and Promotion Committee.

If the decision is made to readmit, then the PA Progress and Promotion Committee and any other appropriate individuals as needed, convenes to develop a readmission plan. This plan addresses numerous factors including grades, need for continuity of the academic experience, cohort support and other pedagogical concerns. The plan is then presented to the student requesting readmission. If all parties agree to the terms, an agreement is signed by the student. Students readmitted to the program will undergo periodic academic review by the PA Progress and Promotion Committee. Readmission is not a guarantee for successful completion of the program.

The dismissed student must understand that readmission to the program is not guaranteed and can be denied by the Vice President of Academic Affairs.

# STUDENT HEALTH

The student is required to have their own major medical health insurance throughout the didactic and clinical phase of the program. Students are required to show proof of such valid health insurance. Any student that does not have major medical health insurance will not be permitted to begin clinical rotations. The student's personal medical record must also be kept up to date at all times. Updates of the medical record should be sent to the Barb Dudley, RN of the Health Services Office in the Wellness Center.

#### **IMMUNIZATIONS**

All students must provide a record of immunizations or proof of immunity from childhood communicable diseases, including a 2-step PPD (tuberculosis test) as required for health professionals prior to matriculation into the program. All immunizations and proof of same must be consistent with The Centers for Disease Control (CDC) most up-to-date standards. Ohio Dominican University's policies regarding health forms and immunization requirements are adapted herein:

A medical history, physical examination and completion of immunizations are required prior to entering the program. The Program e-mails necessary health forms to all students accepted into

the Physician Assistant Studies Program. The forms include tests and immunizations which are required by agencies to protect both the student and the patient. All forms must be submitted to the Student Health Center in order to be in compliance. The student must also submit a Student Release Form indicate that they permit the PA program to release their immunization information to perspective Clinical sites. See Appendix 2.

In addition to standard immunizations, an initial two-step Mantoux TB skin test (or chest x-ray for converters) and completion of Hepatitis B immunizations per the Centers for Disease Control and Prevention guidelines are required along with standard immunizations. All students must obtain annual one-step TB test updates (or chest x-ray every 2 years for converters) while enrolled in the program. Students with a positive TB skin test must be evaluated at the Columbus Public Health Department (or its designee) annually. The results of this evaluation must be sent to Ohio Dominican University's Student Health Services. If a student tests positive for tuberculosis, as designated by the Columbus Public Health Department, s/he must be treated for active TB per instructions from the Columbus Public Health Department (in keeping with Centers for Disease Control and Prevention recommendations). The Health Insurance & Medical History form, Immunization form, Meningococcal and Hepatitis B Vaccination Status form must be returned and on file prior to matriculation. Students are not allowed to begin the program until all health requirements are met and on file at the Student Health Center. [Questions may be directed to Barbara Dudley, RN, Director, Ohio Dominican University Wellness Center at]: (614) 251- 4709 or email dudleyb@ohiodominican.edu.

All students who participate in rotations must provide proof of compliance with current CDC guidelines.

All students must adhere to any specific hospital/institutional/practice guidelines prior to rotation at the hospital/institution/practice.

It is recommended that students also maintain a personal copy of their immunization records.

# CRIMINAL BACKGROUND CHECK AND DRUG SCREENING

Students who are offered admission to Ohio Dominican University PA program are required to have a criminal background check drug screening.

Students must complete these initial screenings prior to matriculation and they must be repeated at the end of the Didactic Phase in preparation for the Clinical phase. Clinical sites can request drug screens to be done prior to the start of each rotation. Students are responsible for the cost of these clearances and screening tests. Clinical rotation sites that require a criminal background check and/or child abuse clearance may deny a student's participation in the clinical experience or rotation because of a felony or misdemeanor arrest or conviction, or a record of child abuse. Clinical sites may also deny participation in clinical experiences for other reasons, such as failure of a required drug test, or inability to produce an appropriate health clearance. As participation in clinical experiences or rotations is a required part of the curriculum and a requirement for graduation, denial of participation by a clinical site may result in delay of graduation or dismissal from the program.

Regardless of whether or not a student graduates from Ohio Dominican University, individuals who have been convicted of a felony or misdemeanor may be denied certification or licensure as a health professional. Information regarding individual eligibility may be obtained from the appropriate credentialing bodies.

# EXPOSURE TO BLOOD BORNE PATHOGENS/ENVIRONMENTAL HAZARDS

#### **Blood-Borne Pathogen Training**

The students completed a DVD based program module during the PA 510 course designed to provide an understanding of blood-borne pathogens, modes of transmission and methods of prevention. The student completed a post DVD assessment demonstrating knowledge of the blood-borne pathogens, immunization importance, transmission and risk for health care providers.

# **Accident/Incident Reporting**

In the event of an accident or incident that requires the application of first aid or other emergency equipment while on campus at ODU, an incident report must be filled and submitted to the Office of Public safety. ODU Public Safety may be contacted at 251-4700. This report serves as a means to, if necessary, rectify and improve safety areas that need to be addressed in current risk assessments to prevent such a situation from occurring again.

Should any student receive a percutaneous (needle-stick, laceration or bite) or peri-mucosal (ocular or mucosal membrane) exposure to a blood borne pathogen, or environmental hazard, during their clinical rotation, he student should go immediately to the preceptor/ individual at the clinical rotation site responsible for managing exposures. The student should complete an appropriate incident report and have it signed by the appropriate preceptor or their designee. Any student who has been exposed needs evaluation as soon as possible in the Emergency Department (unless directed to an appropriate designated area at the clinical site) after the incident occurs after which you may be offered blood tests (e.g., hepatitis profiles, confidential HIV testing), and/or immunizations or booster shots (e.g., hepatitis, tetanus). The student should be counseled regarding the risks and benefits of post-exposure prophylactic treatment at the site in which the incident occurred.

Further, students should refer to the training received during the first month(s) as a matriculated didactic student. Testing of the source patient is also recommended. After being evaluated, the student should contact his/her Primary Care Provider to discuss follow-up care (e.g., HIV antibody and Hepatitis C testing during the 6 months post-exposure period). Students are required to notify the Physician Assistant Program immediately of exposure (contact numbers located on page 3 of this Handbook). Ohio Dominican University is not financially responsible

for any cost incurred as a result of a student's exposure to a blood borne pathogen and/or environmental hazard.

# PATIENT CONFIDENTIALITY

Students are expected to maintain patient confidentiality in both the clinical and academic settings and adhere to H.I.P.A.A. (Health Insurance Portability and Accountability Act) regulations. The student completed a DVD based program module designed to provide understanding of HIPAA Privacy and Security Rules as part of their PAS 510 course. The student completed a post DVD assessment demonstrating knowledge of the HIPAA and impact on patients and providers and this will be kept in their student file in the PA Program office. Students will also be responsible for completing education as determined by Clinical Sites with regards to maintaining patient confidentiality.

The Student understands that patient confidentiality includes but is not limited to the following and the student will comply with the following HIPAA regulations:

- Respect for the patient's confidentiality
- Do not share the medical or personal details of a patient with anyone except those health care professionals integral to the wellbeing of the patient, or within the context of an educational endeavor.
- Do not discuss patients or their illnesses in public places where conversations may be overheard.
- Do not publicly identify patients in spoken words, or in writing, without adequate justification.
- Do not invite or permit unauthorized persons into patient care areas of the institution.
- Do not share your confidential computer system passwords with nonprofessionals.

Failure to comply with these standards of professional demeanor is cause for disciplinary action, which may include warning, probation, suspension, and/or termination from the program. It is the program's expectation that each person involved in the education of ODU PA students maintains the highest standards of professionalism. Faculty will evaluate professional behavior of students with the same diligence devoted to academic and clinical performance.

# STUDENT RESPONSIBILITIES AND BEHAVIOR

It is expected that students will conduct themselves both on and off campus in a manner consistent with University policies and expectations. University regulations by their nature cover many types of situations and include all behavior during a student's time of enrollment. This includes, but is not limited to, behavior on or off campus, during any University sponsored activities including athletic events, and includes semesters enrolled in a study abroad program. A violation of University policies will subject a student to University discipline with possible sanctions up to and including suspension or dismissal from the University, depending on the severity of the offense and the student's record. Students are expected to conduct themselves in a mature and morally sound manner, showing respect for persons and property. Such behavior must stem from recognition of and a basic

concern and respect for the dignity, rights, and sensibilities of self and others. Ohio Dominican anticipates that all students will behave in accordance with this expectation and abide by all laws as well as the policies and regulations of the University.

#### Access to Facilities

Campus buildings are open and closed according to class and event schedules. After a building is closed only individuals with prior authorization from a faculty or staff member will be allowed access. Students who provide unauthorized access to others are in violation of University policy and subject to disciplinary action. All faculty, staff, and students are required to carry their ODU ID card on campus at all times. A Public Safety Officer or other University personnel may request an identification card before granting access to certain areas of campus such as the Alumni Hall athletic facilities, computer labs, or residence halls. A card reader controls access to the Residence Halls. Any problems with card access should be reported immediately to the Public Safety Department, 251-4700.

# **Computer and Email Policy**

The program will utilize email as the primary means of communication. All students are expected to have access to a computer and their Ohio Dominican email accounts that should be checked on a daily basis.

Faculty will to respond to emails from students between the hours of 9 am to 5 pm during the week. Faculty will have up to 72 business hours to elicit a response to a student via email. Students should not expect communication from faculty on weekends and/or holidays unless it is an emergency situation.

# Transportation

It is the student's responsibility to have reliable transportation to and from clinical rotation sites. Other expenses associated with parking, gasoline, commuting, meals, or housing are the student's responsibility. Clinical Sites are obtained by the PA faculty and will be a reasonable distance from the University.

# Equipment

Students are required to have and bring the following equipment to each clinical setting if it is not provided by the site:

- Stethoscope
- Reflex Hammer
- Tuning Fork
- Oto-Ophthalmoscope (and penlight, if necessary)
- Pocket Vision Screener

- Ruler or Tape Measure
- Special equipment as required by Clinical Site Preceptor or Clinical Coordinators/PA Program Faculty.

Please be aware that equipment should be carefully labeled (preferably engraved) with your name and address. The likelihood of the equipment being returned, if lost or stolen, is greatly increased if this is done.

# **Student Identification**

The student acknowledges that they should have their ODU ID with them while on campus and while at clinical rotations at all times.

Ohio Dominican Physician Assistant students will wear a short, white laboratory coat, affixed with a clearly visible nametag/name plate and an Ohio Dominican University Physician Assistant program patch at all clinical sites and experiences as determined by the PA Program. The PA student will introduce him/herself as a "Physician Assistant Student" at all clinical sites and experiences.

Students must not represent themselves as anything other than a Physician Assistant Student, regardless of former experience or title. No other clinical designations should be noted while the student is representing themselves as an ODU PA Student.

# **Medical Records**

Students are reminded that the medical record is a legal document. Whenever a student makes an entry into a patient's medical record (i.e., H&P, progress notes), the student must indicate that s/he is a Physician Assistant Student when signing the entry. Either of the following is acceptable:

- John Doe, PA-S
- John Doe, PA-Student

Some institutions may prefer the longer version.

Students are referred to individual institutional policy regarding the types of entries which can be made by students on Medical Records. All student entries must be countersigned by the supervising preceptor. If there is any doubt as to the correct format, students must consult with their preceptor or the PA program. Be neat and orderly; avoid abbreviations that may not be uniform from hospital to hospital. It is recommended to request an approved abbreviation list unique to each site at the start of each rotation.

# **Change of Name or Contact Information**

It is the student's responsibility to inform the PA program staff and appropriate University Offices (e.g., Registrar, Business, and Public Safety) of any change in name, address, or telephone numbers

# **Physician Assistant Office Policies**

Students are not permitted to use office telephones, copy machines, fax machines, computers, stationery, microwave, refrigerators or supplies. Administrative assistants cannot duplicate materials, nor do other work for students.

Students are not permitted to use the office area as a lounge. There are lounges available within St. Albert Hall. No "guests" are permitted in the classroom without prior approval from the program. If granted permission, all guests must be introduced to the entire class.

Program staff cannot accept or deliver messages or allow students to place or receive phone calls unless in an emergency.

# **Compliance with Campus Officials**

It is expected that students will cooperate fully with University officials at all times. Any student who ignores or abuses the right to mutual respect and cooperation will be subject to sanction. Abusive or defiant language or behavior towards University personnel will not be tolerated. In addition, students are required 1) to present their identification cards when requested by a University official, 2) to report to the office of a University official when requested to do so, 3) to respond favorably and in compliance with the directives of a University official. The term "University official" applies to any Public Safety Officer, Faculty Member, Director, Chair, Dean, Vice President, or President. Clinical students are expected to comply with officials and public safety officers at clinical sites as well.

# PROFESSIONALISM

In addition to meeting minimum grade requirements, students must adhere to normally accepted standards of professional behavior which include, but are not limited to the following:

- Commitment to the ethical standards of the PA profession
- Strives for the highest standards of competence in skills and knowledge and is committed to ongoing professional development
- Exhibits altruistic behavior
- Accepts responsibility for educational challenges and self-learning
- Acceptable dress (as defined under Dress Code)
- Ability to accept constructive criticism and develop appropriate behavioral changes in response to such criticism
- Personal and academic integrity
- Sensitivity to patients and their families, with respect for their right to competent, compassionate and confidential care and effective identification of patient concerns
- Dedicated to providing the highest quality of holistic care to patients ever-mindful to promote their emotional and physical well-being
- Uses language appropriate to others' level of understanding

• Respectful, courteous and empathetic behavior toward others regardless of differences in opinion, philosophy, religion, creed, gender, sexual orientation, culture, ethnicity and language

# **Dress Code**

The program expects students to dress appropriately both in the classroom and in clinical/patient areas. Your dress is a reflection of the profession and the program. There is no second chance to make a first impression. The student should be neatly attired and appropriately dressed at all times. The short white jacket with the name tag/plate indicating "student" status and emblem is required at all times, except in the OR. No sneakers, open-toed shoes, bare legs or midriff, leggings, jeans, T-shirts or sweats should be worn. Scrubs will be worn only in the operating room or where mandated by the clinical site. The student should minimize jewelry, have short clean nails, and hair should be well groomed and cleaned, and if long, pulled back. Women should not wear short or tight skirts and low cut tops. Men should wear clean and pressed collared shirts with a conservative tie. Facial hair must be neatly trimmed. No facial or tongue piercings are permitted.

Examples of unacceptable dress may include but is not limited to: hats, sloppy or torn clothing, garments with offensive or suggestive designs or words, pajamas, bare feet or inappropriately revealing clothing.

For Clinical Experiences the following guidelines apply:

# Women:

- pants/skirt and blouse or dress
- stockings
- closed toe shoes with heels less than two inches
- no dangling earrings or other hanging jewelry
- no mini-skirts
- no perfume, cologne or strongly-scented deodorant

# Men:

- slacks (preferably neatly-pressed)
- dress shirt with tie
- shoes and socks
- no hanging jewelry
- no cologne or strongly-scented deodorant

# Both:

- no sneakers
- no jeans
- no T-shirts
- no sweats

- no bare feet
- no open sandals
- no hats
- facial piercings removed
- tattoos covered

Being sent home from a clinical site due to improper dress will reflect poorly on the student evaluation, on Ohio Dominican University, and on the PA profession. Those students sent home from a clinical site because of inappropriate dress will be subject to review, and action may include failure of the rotation/dismissal.

The program provided the student with a nameplate that must be worn as noted above. The student is responsible for the cost of replacing this nameplate in the event that it is lost, damaged beyond use, or the student changes his/her name during the Clinical Phase.

### Attendance

Attendance at Clinical Rotations is mandatory. The student is to work hours/shifts as assigned by the preceptor. Students are required to spend a minimum of forty (40) hours per week in each clinical rotation, though most require additional hours. There are NO self-selected VACATION DAYS during clinical rotations. Students should observe the schedule of the facility to which they are currently assigned and should not assume that holidays are days off. Any unexcused absence can result in a lowering of the clinical grade or failure of that rotation. If a student is unable to report to his/her assigned site for any reason, the student must call his/her clinical preceptor before the student's scheduled reporting time. The student must **ALSO** contact the Clinical Coordinator via email by 10:00am of that day and explain the reason for his/her absence. The student is required to make up any hours missed. If the student is absent from a site and does not call both the preceptor and the Clinical Coordinator, the student will be subject to review and action that may include failure of the rotation.

If more than two (2) days are missed from a clinical rotation because of a serious illness, significant emergency, or death in the family the student must contact the Clinical Coordinator to determine if a single occurrence excused absence period may be granted (maximum of 5 days) without a delay in the student's graduation. If it is determined that the student will miss more than five (5) days for medical or grievance reasons, a request for a leave of absence may be appropriate. To be considered for a leave of absence, a student must be in good academic standing. If the student is unable to make up the missed hours, the course may need to be repeated. Decisions will be based on academic standing, attendance history, and the expected impact on the student's ability to successfully complete his/her rotations. All such absences must have prior program approval before a student may notify the clinical site. The student must arrange to make up all missed time. A leave of absence may result in delayed graduation and the student will accept responsibility for all expenses that are incurred.

#### Canceling rotations due to inclement weather/other emergency

Clinical phase students are to report to the Clinical rotation/SCPE unless the weather conditions have been deemed to be a Level 3 snow emergency or as determined otherwise unsafe. It will be up to the discretion of the clinical site to close for other weather conditions or emergencies. The student is to notify the PA program whenever a clinical site has an unplanned closure for the day.

# Leave of Absence

Requests for a leave of absence must be submitted in writing to the PA program director and should indicate the reason for the leave and expected duration. The director may approve such a request if you are in good standing and are maintaining the equivalent of a grade of C in each course in progress at the time of your request. Granting of a leave of absence is a rare and unusual event reserved only for exceptional circumstances. No leave of absence during the clinical phase of the program may exceed three (3) months. The student accepts that a leave of absence will most likely delay graduation and it is the responsibility of the student to incur costs associated with this leave of absence.

### Social Media Policies/Guidelines (Web Etiquette)

Whether you choose to create or participate in social media activities such as blogging, tweeting, Wiki, or any other form of online publishing is your own choice. In general, what you do on your own time is your own business. However, whenever you are connected to an institution, employer, or any other group, you want to consider yourself governed by policies and guidelines of the aforementioned. As a future medical professional, you should always consider the tenets of professionalism, good taste, respect, and plain common sense. If you identify yourself as a Physician Assistant Student, or as a person in Ohio Dominican University's program(s), or any group for that matter, you are now connected to every person in your class, your program, your group, and even those who will follow you as students. The following guidelines and policies are intended to help you make the proper choice as you engage in social media.

#### **General Guidelines**

Be thoughtful as to how you represent yourself on social networks. The line between private and public, personal and professional typically blur in online social networks. Respect your colleagues and your audience. Recognize that your cohort, students at Ohio Dominican in general, and the community as a whole represent diverse customs, values and points of view. Express your opinion, be yourself, but be respectful. This includes the obvious (obscenity, personal insults, ethnic, religious or racial slurs, sexually harassing or inappropriate commentary, etc.) but also topics that can be considered inflammatory or obscene. If you are unsure, ask for guidance from faculty. Respect the privacy of others, especially classmates, other students, faculty and staff. If you disagree with anyone, it is rarely appropriate to air your differences publically. Basically, use sound judgment.

# **General Email etiquette**

- Always address an Email with an appropriate salutation (ie. Dear Professor Jones, Dear Susan, Dear Doctor Smith).
- Always sign an Email and include PA-S or Physician Assistant Student
- All Email should be written in a professional and appropriate manner. No one should write in an Email anything which you would not be comfortable putting on the board in front of a class.
- Be judicious when cc'ing Emails. "Reply to all," is not always an appropriate action.
- Respond to Emails in a timely fashion. Disagreements may occur; opinions however, should be appropriate and polite.
- Please understand Email is not necessarily designed to provide unrestricted 24/7 access to the recipient.
- Avoid SPAM.
- Email transmitted in part or wholly over University operated electronic systems is subject to the acceptable use policy as described in the student handbook and elsewhere.
- The use of social media, chat rooms, instant messaging and/or "surfing" the web during clinical rotation is unprofessional and inappropriate. A student will receive one verbal warning and if the student is found to be engaging in such behaviors during class or as reported from a clinical preceptor on a second occasion, this will result in a meeting with the PA Progress and Promotion Committee and documentation will be placed in the student's file.
- Do not email the PA program office or faculty during lecture or Clinical Grand Rounds. As in all situations, use good judgment.

# Guidelines/Policy when posting as a member of Ohio Dominican's Community

- Maintain confidentiality. Do not post confidential or proprietary information about your patients or their families, preceptors or rotation sites, Ohio Dominican University, its students, or its alumni. Use good ethical judgment and follow university policies and federal requirements, such as the Health Insurance Portability and Accountability Act (HIPAA) of 1996 and the Family Educational Rights and Privacy Act (FERPA).
- Respect class time and your colleagues' time. You should participate in personal social media conversations on your own time and not during scheduled class time or PA program activities unless appropriate as in class activities. Maintain privacy. Do not discuss a situation involving named or pictured individuals on a social media site without their permission. In personal posts, if you identify yourself as a PA student or a member of ODU's community, be clear that you are posting your own views and not the views of ODU or the PA Program or the clinical rotation site. If you make a mistake, correct it. If you modify an earlier post, make it clear you are doing so. Rarely do you "speak on behalf of…" If you say it, it is yours to own.
- Primum non nocere: "First, do no harm." This is one of the central ethical tenets of medical practice. Also this is known as the principle of non-maleficence. The principle is that you should not do anything that worsens the situation, and risks causing more harm than good. Keeping in line with this philosophy, your Internet activities should do no harm to others.
- Responsibility and liability: You are responsible for the content that you publish. Remember that which goes out there stays out there for a long time. Protect your privacy

and respect the privacy of others. Individuals have been held responsible for commentary and other postings deemed to be copyright infringement, defamatory, proprietary, obscene, or dangerous (see Rutgers University and video posting: http://www.latimes.com/news/nation/nationnow/la-nn-rutgers-verdict-guilty-hate-20120316,0,1906278.story). Moreover, employers typically conduct web searches (including searches on facebook and other social media) on job candidates before extending offers. You want to make sure that what you did before, or how you represented yourself before, will not prejudice others and haunt you later. If you have posted in the past, commentary and other postings deemed to be copyright infringement, defamatory, proprietary, obscene, or dangerous on the web, you may want to consider deleting it.

- Respect others: Be constructive and respectful while disagreeing with concepts of others or if discussing bad experiences.
- Be valued: Importantly, make sure you contribute value to your group. Don't redirect and monopolize discussions. Watch self-promotion in social groups. Typically this results in negative thoughts and possible banning from social sites.
- Think before you act: There is no protected or private speech on a social media site. Search engines turn up your words and pictures years later. Comments can be copied by others and forwarded. Even clearing your words may not work due to archiving. If you are angry, it is not a good time to email or post. Delay and post after you calm down. Post only pictures you would feel comfortable sharing with family, friends, peers, public, or employers.
- Respect copyright laws.
- Do not post personally identifiable information: Information that can be used to locate someone offline, including phone numbers, addresses, birth dates, etc. should not be posted.

# Guidelines/Policy when posting as an Individual

- In personal posts, if you identify yourself as a PA student at Ohio Dominican University, please be clear that you are sharing your personal views and are not speaking as a formal representative of ODU. If you identify yourself as a member of the ODU community, ensure your profile and related content are consistent with how you wish to present yourself to colleagues.
- Protect Yourself: Don't provide personal information that scammers or identity thieves could use. Don't list your home address or telephone number. It is a good idea to create a separate Email address that is used only with social media sites. You should not use your ODU address for social media sites.
- Don't use the ODU logo or make endorsements without permission: Don't use the ODU logo to endorse political candidates or endorse products or causes.
- Use a disclaimer: If you publish content to any website outside of ODU and it has something to do with subjects associated with Ohio Dominican University, use a disclaimer such as this: "The postings on this site are my own and do not represent Ohio Dominican's positions, strategies or opinions."
- Is your content appropriate: If the content of your message would not be acceptable for face-to-face conversation, over the telephone, or in another medium, it is not acceptable

for a social networking site. Ask yourself, would I want to see this published in the newspaper or posted on a billboard tomorrow or ten years from now?

• Respect: Don't use religious or ethnic slurs, personal insults, obscenity, or engage in any conduct that would not be acceptable in ODU's community. You should also show proper consideration for others' privacy and for topics that may be considered sensitive —such as politics and religion.

Now that you have reviewed the guidelines:

- 1. You expressly acknowledge that you assume all responsibility related to the security, privacy, and confidentiality risks inherent in sending any content over the Internet. By its very nature, a website and the Internet cannot be absolutely protected against intentional or malicious intrusion attempts. Ohio Dominican University does not control the third party sites and the Internet over which you may choose to send confidential, personal, or health information or other content and, therefore, does not warrant any safeguard against any such interceptions or compromises to your information. Ohio Dominican University does not endorse any product, service, views or content displayed on your or other's social media site(s).
- 2. You agree that any claim or dispute relating to your posting of any content on a Social Media Site on the Internet shall be construed in accordance with the laws of the state of Ohio without regard to its conflict of laws and provisions and you agree to be bound and shall be subject to the exclusive jurisdiction of the local, state or federal courts located in Franklin County, Ohio.
- 3. If identifying yourself with Ohio Dominican University, you may not provide any content to a Social Media Site that contains any product or service endorsements or any content that may be construed as political lobbying, solicitation or contributions or use the Social Media Site to link to any sites of political candidates or parties or use the Social Media Site to discuss political campaigns, issues or for taking a position on any legislation or law.
- 4. This policy may be updated at any time without notice, and each time a user accesses a social networking site, the new policy will govern usage, effective upon posting.

# STUDENT EMPLOYMENT WHILE ENROLLED IN PROGRAM

Due to the rigor of the Physician Assistant Studies curriculum, students are strongly advised against employment while enrolled in the program. No time will be granted for students to seek or maintain employment. Employment while enrolled in the program may lead to poor academic performance and failure and should not be pursued.

Further students may not be employed by the program for any reason including, but not limited to clerical or other program work. Students may not be employed and receiving compensation at clinical or shadowing sites in any capacity while enrolled in the program.

# FACULTY ADVISORS

All students are assigned a faculty advisor, and are encouraged to see him/her when necessary for personal or academic reasons throughout the clinical phase. Faculty advisors may plan periodic activities and meetings with advisees either in a group or one on one setting.

# MINIMUM TECHNICAL STANDARDS

Technical standards are defined as the attributes considered necessary for students to complete their education and training and subsequently enter clinical practice. These standards are prerequisites for entrance to, continuation within, and graduation from the Ohio Dominican University Physician Assistant program. They are also prerequisites to licensure by various state professional boards. Reasonable accommodation will be offered for persons with disabilities in conjunction with the Americans with Disabilities Act and Section 504 of the Rehabilitation Act.

Students must possess aptitude, ability, and skills in the following five (5) areas:

- 1. Observation
- 2. Communication
- 3. Sensory and motor coordination and function
- 4. Conceptualization, integration, and quantitation
- 5. Behavioral and social skills, abilities, and aptitudes

The functions described below are critically important and must be autonomously performed by the student. It should be understood that these are standards for minimum competence in the program:

#### Observation

Students must be able to observe demonstrations and conduct experiments in the basic sciences including, but not limited to chemical, biological, anatomic, and physiologic sciences. Students must be able to observe details through a microscope and observe demonstrations in the classroom, including films, projected overheads, slides or other forms of visual presentation.

Students must be able to accurately observe a patient near and at a distance, noting nonverbal as well as verbal signs. Specific vision related criteria include, but are not limited to detecting and identifying changes in color of fluids, skin, and culture media, visualizing and discriminating findings on x-rays and other imaging tests, and reading written and illustrated materials. Students must be able to observe and differentiate changes in body movement, observe anatomic structures, discriminate among numbers and patterns associated with diagnostic tests such as an electrocardiogram and competently use diagnostic instruments such as an otoscope, ophthalmoscope, and microscope.

#### Communication

Students must be able to relate effectively to patients while conveying compassion and empathy. They must be able to clearly communicate with patients in order to elicit information, accurately describe changes in mood, activity and posture of patients, and understand verbal as well as nonverbal communication.

Communication includes not only speech, but reading and writing. Physician Assistant education presents exceptional challenges in the volume and breadth of reading required to master subject areas and impart the information to others. Students must be able to communicate quickly, effectively, and efficiently in oral and written English in the classroom and later with all members of the health care team. Specific requirements include, but are not limited to the following: rapidly and clearly communicating with the medical staff on rounds or elsewhere, eliciting an accurate history from patients, and communicating complex findings in appropriate terms to patients and to various members of the health care team. Students must learn to recognize and promptly respond to emotional cues, such as sadness and agitation.

Students must be able to accurately and legibly record observations and plans in legal documents, such as the patient record. Students must be able to prepare and communicate concise, complete summaries of both limited patient encounters and complex, prolonged encounters, including hospitalizations. Students must be able to complete forms, in a timely fashion, and according to directions.

# Sensory and Motor Coordination and Function

Students must possess sufficient sensory and motor function to perform physical examinations using palpation, auscultation, percussion, and other diagnostic maneuvers. This requires sufficient senses (visual, auditory, touch, and temperature), coordination to manipulate patients, and adequate motor and diagnostic instruments.

Students must be able to evaluate various components of the voice, such as pitch, intensity, and timbre. They must also be able to accurately differentiate percussive notes and auscultatory findings, including but not limited to, heart, lung, and abdominal sounds. Students must be able to accurately discern normal and abnormal findings, using instruments including, but not limited to, tuning forks, stethoscopes, and sphygmomanometers.

Students should be able to execute physical movements needed to provide general care and emergency treatments to patients. The student, therefore, must be able to respond promptly to emergencies within the hospital or practice setting, and must not hinder the ability of his/her co-workers to provide prompt care. Examples of emergency treatment reasonably required of a physician assistant include arriving quickly when called and assisting in cardiopulmonary resuscitation (CPR), administering intravenous medications, applying pressure to arrest bleeding, maintaining an airway, suturing wounds, and assisting with obstetrical maneuvers. As further illustration, CPR may require moving an adult patient, applying considerable chest pressure over a prolonged period of time, delivering artificial respiration and calling for help.

Students should be able to learn to perform basic laboratory tests such as wet mount, urinalysis, gram stain, and diagnostic/therapeutic procedures such as venipuncture and placement of catheters and tubes. The administration of intravenous medications requires a certain level of dexterity, sensation, and visual acuity. Students must be able to measure angles and diameters of various body structures using a tape measure or other devices to measure blood pressure, respiration and pulse, and interpret graphs describing biologic relationships. Clinical rotations require the ability to transport oneself to a variety of settings in a timely manner.

#### Intellectual, Conceptualization, Integration, and Quantitation

Problem-solving, a critical skill demanded of physician assistants, often requires rapid intellectual function, especially in emergency situations. These intellectual functions include numerical recognition, measurement, calculations, reasoning analysis, judgment, and synthesis. Students must be able to identify significant findings in the patient's history, physical examination and laboratory data, provide a reasoned explanation for likely diagnoses, and choose appropriate medications and therapy.

It is essential that the student is able to incorporate new information from many sources toward the formulation of a diagnosis and plan. Good judgment in patient assessment and diagnostic/ therapeutic planning is also essential. When appropriate, students must be able to identify and communicate the extent of their knowledge to others.

## Behavioral and Social Skills, Abilities, and Aptitudes

Students must possess the emotional health required for full use of their intellectual abilities, the exercise of good judgment, the prompt completion of all responsibilities associated with the diagnosis and care of patients and the development of mature, sensitive, and effective relationships in diagnosis and care of patients. Empathy, integrity, honesty, concern for others, good interpersonal skills, interest in people, and motivation are all required personal qualities. Students must be able to monitor and react appropriately to their own emotional needs. For example, students need to maintain balanced demeanor and good organization in the face of long hours, fatigued colleagues, and dissatisfied patients.

Students must be able to develop appropriate professional relationships with their colleagues and patients, provide comfort and reassurance to patients and protect patients' confidentiality. Students must possess the endurance to tolerate physically taxing workloads and to function effectively under stress. All students are at times required to work for extended periods of time, occasionally with rotating schedules. Students must be able to adapt to changing environments, display flexibility and learn to function in the face of uncertainties inherent in the practice of medicine. Students are expected to accept

suggestions and criticisms, and if necessary, to respond by modifying their behavior appropriately.

# STUDENTS WITH DISABILITIES

Ohio Dominican University is committed to providing equal access and reasonable accommodations to students with disabilities. Any requests for special accommodations must be requested and approved by the Disability Services Office, prior to or at the very beginning of a course and preferably in advance of matriculation in a program of study. Forms and guidelines for documentation are available from the Office of Disability Services. The request must stipulate accommodations to be considered for the entire course of study at the college and must be approved IN ADVANCE of receiving the accommodation. Accommodations are not retroactive. Students requiring accommodations are advised to contact the Disability Services office as soon as possible to begin the formal request process. The Disability Services Office is located in the Advising Center, 105 Erskine Hall, the phone number is (614) 251-4233, and the e-mail is disabilityservices@ohiodominican.edu.

# **GRIEVANCE PROCEDURES, HARASSMENT AND PERSONAL ISSUES**

Please refer to Ohio Dominican University Student Handbook

(http://www.ohiodominican.edu/StudentHandbook/) for a detailed explanation of grievance procedures, appeals process and harassment policies. For issues of a personal nature that may interfere with success in the PA program, the student is advised to do one or more of the following: notify and/or consult with his/her faculty advisor, the program director, any faculty member, or student health services.

## ALCOHOL/DRUGS/ILLEGAL SUBSTANCES

Excessive drinking and intoxication will not be tolerated and members of the Ohio Dominican community who choose to drink will be held fully responsible for their behavior while under the influence of alcohol. Loss of control due to intoxication does not excuse or justify violation of State Law, University policies or the rights of others. According to Ohio State code, it is unlawful for any person under the age of 21 to possess, purchase, or consume any beer, wine, mixed beverage, or other liquor. It is also unlawful for a person over the age of 21 to distribute, sell or give another person under the age of 21 any alcoholic beverage mentioned above. Ohio Dominican University upholds these laws. Public intoxication is not permitted regardless of the age of the individual. Any individual who enters the campus and indicates signs of intoxication (slurred speech, red eyes, smell of alcohol on breath or clothing, difficulty with motor skills, etc.) will be subject to disciplinary action.

The University maintains a "zero tolerance" approach to all illegal drugs and other illegal substances and expects all members of the community to comply with state and federal laws pertaining to illegal drugs. The sale, purchase, possession, complicity, use and/or distribution of illicit drugs or drug paraphernalia on University premises or as part of any of the

University's activities are prohibited. The unlawful manufacture, distribution, possession, use or complicity with the use of a controlled substance is a violation of University policy whether those activities occur on or off campus. Additionally, to enter the campus under the influence of any non-prescription drug is considered a violation and will be treated the same as if the individual used the drug on campus grounds. In off-campus cases involving legal procedures, the Dean of Student Life can suspend a student from the University. Violation of state and federal drug laws may result in fines and/or incarceration.

# HARASSMENT

All students and University employees deserve to be treated with respect. Abusive language, including but not limited to, profanity and threats, prank phone calls or text messages, racist or degrading language, remarks or jokes, inappropriate sexual language or gestures that discriminate against an individual or group, or unwanted physical contact or threats are considered harassment/offensive behaviors and are not acceptable. Such behavior degrades the dignity due all persons and will be treated seriously and dealt with severely.

In order to guarantee the well-being of each and every student, both physically and psychologically, harassment of any kind will not be tolerated. In particular, sexual harassment, hazing for the purposes of initiation into a student group, athletic team, or other club or association, or any behavior creating a hostile environment will not be tolerated. The student discipline process provides an opportunity for a student to bring charges against another student who is engaging in intimidating or harassing behavior that is tormenting, disturbing or threatening. Any student who believes s/he has experienced harassment should report this to the Director of the PA Program immediately. Once the matter has been brought to the Director, it will be investigated and acted upon promptly. The nature of the complaint and the identities of the individuals involved will be held in strict confidence and revealed on a "need-to-know" basis only. The severity of the sanctions imposed will depend on the seriousness of the incident(s) reported.

All students and University employees deserve to be treated with respect. Abusive language, including but not limited to, profanity and threats, prank phone calls, e-mails, text messages; racist or degrading language, remarks or jokes; inappropriate sexual language or gestures that discriminate against an individual or group, or unwanted physical contact or threats are considered offensive behaviors and are not acceptable. Such behavior degrades the dignity due all persons and will be treated seriously and dealt with severely.

## SEXUAL HARASSMENT AND SEXUAL VIOLENCE

Ohio Dominican reaffirms the principle that students, faculty, and staff have a right to be free from discrimination in any form. Actions, words, jokes, or comments based on an individual's sex, race, national origin, age, sexual orientation, disability, religion, or any other legally protected characteristic will not be tolerated.

Sexual harassment is defined as unwanted sexual advances, requests for sexual favors, or other visual, verbal, or physical conduct of a sexual nature. Any individual who feels that s/he has

been sexually harassed should discuss the issue with the Dean of Student Life. The discussion should focus on the validity of the allegation and the scope of the problem. However, an individual may also address the issue through any of the established informal and formal procedures of the institution and may seek the assistance from the Faculty of the PA Program, Director of the PA Program, Assistant Dean of Student Life, Public Safety, Counseling Service, or Campus Ministry, Residence Life, or other University faculty or staff. Complaints about sexual harassment will be responded to promptly and equitably.

Insofar as possible, the University community will make every effort to respect and maintain the privacy of individuals involved in both informal and formal procedures, but in some cases this cannot be ensured. If informal attempts to resolve the complaint fail and there is basis for the allegation, the individual should write out a complete complaint and statement of the incident with as much detail as possible.

# VIOLENCE OR OTHER CRIMINAL BEHAVIOR

Students are expected to comply with all federal, state, and local laws at all times. Students who violate these laws also violate University policy. The University reserves the right to take independent disciplinary action in cases where students are charged with violations of these laws.

Ohio Dominican University is committed to providing a safe, non-threatening workplace and place of learning for all employees, students, and visitors where individuals are respected and protected from offensive or threatening verbal or physical behavior.

We do not tolerate any type of harassment or threatening contact of any kind, against any student, employee, faculty member, visitor, or any other person on University property or at any University sponsored event or function.

- The list of prohibitive behaviors, while not inclusive, includes:
- Causing physical injury to another person;
- Making threatening remarks;
- Stalking;
- Threats of suicide;
- Aggressive or hostile behavior that creates a reasonable fear of injury to another person or subjects another person to emotional distress;
- Intentionally damaging University property or property of another individual;
- Committing acts motivated by, or related to, sexual harassment or other harassment or domestic violence;
- Any other conduct that a reasonable person would perceive as constituting a threat of violence.

Any student who is subjected to, witnesses, or has knowledge of violent behavior of any of the types listed above, or has reason to believe that violent behavior may occur at or in connection with the activities of the University, is required to report it promptly to his/her Program Director or appropriate Faculty or Staff member or Human Resources and Public Safety. All reported incidents are promptly and discreetly investigated, and the University will treat such reports as confidential to the extent circumstances permit.

In order to promote the safety of employees, students, and visitors, as well as the security of its facilities, Ohio Dominican University reserves the right to conduct video surveillance of any portion of its premises at any time. Video cameras will be positioned in appropriate places within and around company buildings. The only exceptions to this policy include private areas of restrooms, showers and dressing rooms.

ODU campus policy prohibits weapons on University property as described in our Weapon-Free Workplace policy. The University reserves the right to conduct a search of any vehicle, personal property, campus property or person if it is suspected that a weapon has been brought onto campus or that a person intends to harm another individual on campus.

Violations of this policy will lead to accelerated disciplinary action, not corrective action, up to and including dismissal from the University and/or referral to appropriate law enforcement agencies for arrest and prosecution. Ohio Dominican University can and will take any necessary legal action to protect its employees, students, visitors, and property.

# WEAPON-FREE ENVIRONMENT

To ensure that Ohio Dominican University is an environment safe and free of violence for all students, employees, contractors, temporary, and visitors, the University prohibits the possession or use of weapons on University property or off University property while conducting University business. A license to carry a weapon, regardless of Ohio law, does not supersede this University policy.

Any student in violation of this policy will be subject to prompt disciplinary action, up to and including termination. All students are subject to this provision. "University property" is defined as all University-owned or leased buildings and surrounding areas such as sidewalks, walkways, driveways and parking lots under the University's ownership or control. This policy applies to all University-owned or leased vehicles and all vehicles that come onto University property. "Dangerous weapons" include, but are not limited to, firearms, explosives, knives, ammunition and other weapons that might be considered dangerous or that could cause harm. The malicious use of other items not intended as weapons is also prohibited.

Ohio Dominican University reserves the right at any time and at its discretion to search all vehicles, packages, containers, briefcases, purses, lockers, desks, enclosures and persons entering its property for the purpose of determining whether any weapon has been brought onto its property or premises in violation of this policy.

Any student who believes that another person possesses a concealed weapon or is behaving in a threatening manner has an obligation to report this immediately to the Public Safety Department and/or the PA Program. Failure to report knowledge of the presence of any dangerous weapon shall subject the student to disciplinary action up to and including dismissal from the program. Under no circumstances should any student take any unnecessary risks or compromise his or her safety in enforcing this policy. Public Safety and local law enforcement should be contacted as necessary.

# **MEDICAL CONDITIONS**

If a student has any temporary or chronic medical problems that may impair their ability to provide medical care or pose a risk to themselves, to patients, or to fellow students; the student must inform the program director immediately.

# **EVALUATIONS**

Students are required to complete course evaluations as part of the program's continuous selfassessment required for accreditation. Students are asked to comment on a professional and productive manner with regards to course evaluations, site evaluations and preceptor evaluations. The PA Program faculty utilize evaluations to assess learning outcomes and to assist in curricular planning.

## **SUPERVISION**

The Physician Assistant is an advanced practice provider. The PA is legally and ethically bound to deliver healthcare under physician supervision. Ohio Dominican PA students will not train or practice in the clinical setting without the supervision of a licensed healthcare provider designated by the program. This may be a physician, physician assistant or nurse practitioner. If a student is asked or expected to deliver patient care services or perform clinical procedures without appropriate or adequate supervision, the student must professionally and firmly decline and immediately contact the PA program.

The PA student must always default to exercising common sense, high ethical standards, and professionalism regarding the welfare of a patient. The Physician Assistant Student are obligated to exercise sound judgment and professionalism in the approach to patient care. In compromising situations, the professional PA student must always contact the PA program in a timely manner.

It is the responsibility of the PA student to protect his/her professional and personal activity as well as to avoid potential legal liability through ethical and professional vigilance. The student must not deliver patient care services or perform any patient care activity or procedure if:

- 1. The program-designated preceptor or his/her designee is not on the immediate premises.
- 2. The student has not received adequate instruction and/or is not proficient in or knowledgeable/competent to deliver the care being asked to administer.
- 3. The student has reasonable cause to believe that such care or procedure may be harmful to the patient.
- 4. There is no adequate or appropriate supervision available when the student is expected to carry out the assignment.
- 5. The PA student has not received approval to perform the procedure from the preceptor or his/her designee.

## **PROBLEM RESOLUTION**

Any problems on rotation which are not quickly resolved with the clinical preceptor and which affect either the student's learning or the preceptor's perception of student performance must be communicated immediately to the Clinical Coordinator(s) and/or PA Program Director. The procedure to follow should any problem arise on clinical rotations is:

- Attempt to resolve the problem with the individual directly involved.
- Try to resolve the problem through your immediate supervisor (i.e., resident or delegate, as assigned by the preceptor).
- Consult the preceptor
- If all these steps fail, contact PA program faculty.

# SITE VISITS

It is the goal of the program to monitor the student's progress by faculty visiting the student while on clinical rotations. These site visits enable the program to assist the student's progress by:

- discussion of the student's progress with the preceptor
- directly observing the student perform as part of the medical team
- utilizing electronic means of communication, such has SKYPE, face-time, and video conferencing

Site visits are typically scheduled ahead of time; however, on occasion there may be unscheduled site visits. The student should expect a minimum of one site visit during the clinical year. The student should expect to communicate regularly with the Clinical Coordinators via phone and/or e-mail. Students are responsible for checking their e-mail daily for announcements and messages. Faculty may also contact the site at any time by telephone or email to make random checks on a student's progress. The program faculty, based upon the report of a clinical site visit, may place a student on probation and direct corrective action when a student is felt to be lacking in any area that the visit is intended to evaluate. These areas may include, but are not limited to, general fund of knowledge; information specific to that rotation; professional development and behavior; or issues which question the ability of the student to competently function as a graduate-level health professional student.

# PERFORMANCE EXPECTATIONS

The following represents the level of performance students are expected to achieve throughout the clinical year. You will be evaluated by program faculty and clinical preceptors who use these criteria to determine satisfactory completion of rotations and assess levels of competency:

• General Medical Knowledge: The student should demonstrate knowledge of the basic sciences (i.e., Anatomy, Physiology, Pathology, Microbiology, Biochemistry) and their

applications to clinical problems, demonstrate knowledge of signs and symptoms of common diseases, and have the ability to make diagnoses. The student should know the indications for and interpretation of lab studies and diagnostic procedures. The student should have a working knowledge of pharmaco-therapeutics and other treatment modalities. The student should demonstrate a professional command of medical terminology and show evidence of reading current medical literature.

- Attitude toward Learning: The student should demonstrate an independent learning effort and not limit learning to a need-to-know basis, demonstrate pursuit of skills and knowledge, and strive for conceptualization of information and not merely memorization of signs and symptoms.
- History Taking: The student should be able to elicit a medical history independently in an organized and timely manner. The history should be complete, including pertinent positive and negative findings. It should be written concisely and legibly, and free of unacceptable abbreviations or terminology. The student should demonstrate sensitivity to the patient while taking a history.
- Physical Examination: The student should be able to put the patient at ease and perform a thorough physical examination. The student should be able to elicit positive findings and formulate an appropriate differential diagnosis and assessment based on the findings. The patient should be properly draped and the examination should be done with a high degree of professionalism and expertise. The physical exam should be written in a manner appropriate to the clinical setting.
- Ordering Tests: The student should demonstrate the ability to order appropriate laboratory and diagnostic tests based on the clinical assessment and/or differential diagnosis, be able to accurately interpret common lab and diagnostic data, as well as demonstrate knowledge of the cost differentials of studies. The student should be able to counsel the patient with regard to the necessity, risk, preparation, and procedure for ordering labs and diagnostic studies.
- Treatment Plan: The student should be able to formulate a differential diagnosis and treatment plan based on the history and physical findings. The plan should include patient education for acute and chronic problems. The student should be familiar with commonly prescribed medications, their indications, potential side effects, contraindications, dosages, and interactions with other drugs. The student should seek approval from the preceptor before implementing treatment and should adhere to established protocols. The student should demonstrate knowledge of appropriate long and short term follow up care, and be familiar with institutional and community referral resources (i.e., home care, social services, Alcoholics Anonymous, Weight Watchers, AIDS organizations, etc.).
- Documentation and Charting: The student should demonstrate an ability to write discharge summaries, pre- and post-operative notes, and progress notes in an appropriate and timely manner. Documentation should contain all relevant information and be

legible. The documentation should follow an appropriate format and be cosigned by the authorized preceptor and/or his/her delegate.

If a particular facility does not permit students to write in patient charts, the student should use his/her own "mock" charts to develop expertise in charting and documentation.

- Clinical Skills: The student should be able to perform clinical procedures accurately in an organized and safe manner with appropriate supervision. The student should be able to explain the procedure to the patient beforehand and document the procedure upon completion. The student should not perform procedures independently until competence is demonstrated and permission is given by the preceptor. The student should show a willingness to learn and perform new procedures. The PA student must log procedures in order to document proficiency in those procedures.
- Case Presentations: The student should be able to present cases in an organized and logical manner, reflecting appropriate preparation and data collection. The student should show evidence of having read current medical literature on the presented case and should not include extraneous information. The presentation should include appropriate differential diagnoses. The student should be able to discuss and expand upon the topic and accept constructive criticism appropriately.
- Patient Education: The student should identify those situations which are appropriate for patient education and be able to explain in lay terms the illness and treatment plan, including indications, contraindications, side effects and the schedule of prescribed medications. The student should be able to counsel patients about health promotion and disease prevention as appropriate, and encourage patient participation in areas related to nutrition, exercise, and control. The student should be able to effectively communicate the concepts of DNR (Do Not Resuscitate), informed consent, confidential vs. anonymous studies, and blood transfusion risks.
- Rapport with Patients: The student should allot an appropriate amount of time for discussing patient's concerns, should relate to patients in an empathetic and understanding manner which fosters openness and trust, and should respect the patient's right to privacy.

Information regarding a patient's medical condition or personal life should be shared on a "need to know" basis only.

- Team Participation: The student should demonstrate the ability to relate to and cooperate with other members of the health care team, show a willingness to share responsibilities, and assist other team members in completing patient care assignments.
- Work Habits and Effort: The student should show initiative and actively seek assignments from the preceptor. The student should carry out responsibilities in an

organized and timely manner. Productivity should be appropriate to the time and patient load. The student should complete assignments before leaving the site.

- Recognition of Limits: The student should perform only those procedures and tasks delegated by the preceptor. The student should adhere to institutional protocols and know when to seek consultation and supervision. The student should accept responsibility for his/her own actions.
- Ability to Accept Criticism from Preceptors: The student should recognize the need for constructive criticism as an important part of the learning process and not respond defensively or negatively when criticized by the preceptor. The student should demonstrate an appropriate change of behavior in response to criticism and should seek clarification if the reason for the criticism is not understood.
- Attendance and Punctuality: Punctual attendance is mandatory. The student should notify the preceptor and the PA program Clinical Coordinator as soon as possible if s/he is unable to report to the assigned site as scheduled. The student should begin assignments on time and be willing to stay late to complete assignments.

# THE STUDENT - PRECEPTOR RELATIONSHIP

As a critical part of the clinical portion of the PA student's education, the preceptor functions in many ways. The preceptor's primary responsibilities are to share clinical medical experience and knowledge and assist in the development or improvement of the student's clinical skills.

It is usual for the preceptor to assign specific patients to the student, who is then responsible for obtaining a complete or directed history and physical examination. The student is expected to develop a differential diagnosis, order and interpret diagnostic studies, develop a diagnostic impression and suggest a therapeutic plan. The student is expected to participate in daily patient care, rounds on the service, writing progress notes, pre- and post-operative notes, procedure notes, and transfer or discharge summaries.

It is not appropriate to leave students as the sole practitioner for patients. The preceptor's supervision of the student need not always be direct, but it must be consistent. In addition, at no time should pre-signed prescriptions be given to students.

In addition to direct patient responsibilities, students should attend and participate in formal and informal case presentations. This is particularly encouraged when there are a number of students or residents on the service to promote the idea of a team approach to education. In addition, students may be required to attend Grand Rounds, conferences or lectures, or may be assigned readings and literature reviews.

## STUDENT TEACHING

Students enrolled in the Physician Assistant program are not permitted to teach components of the program curriculum, although they are expected to make presentations before the class as part of their learning experience. In addition, students are encouraged to support their classmates through study groups and informal peer tutoring. Those students with training, education and experiences unique to themselves are encouraged to share with their colleagues in a collaborative fashion. However, this is done in supervised course activity settings or informally in study or peer activities. This is not permitted in a formal teaching fashion.

## CLINICAL PHASE BOARD REVIEW

Mandatory Attendance is required at the Clinical Phase Board Review. The board review is a crucial event in preparation for practice as a Physician Assistant. It is an important review of primary care medicine helpful in your preparation to take national board examinations and in transitioning into a graduate Physician Assistant. Attendance is MANDATORY at all scheduled presentations of the Clinical Phase Board Review.

# **GRADUATION REQUIREMENTS**

- 1. Successful completion of all clinical rotations with the minimum GPA (3.0).
- 2. Successful completion of the Summative Examinations.
- 3. Submission of all required materials by the specified due dates.
- 4. Attendance at all CADs, Board Review and any other events as required by program faculty.
- 5. Tuition and fees must be paid in full.

# **Guidelines for Ethical Conduct for the Physician Assistant Profession**

The following code of conduct and ethics is from the American Academy of Physician Assistants website: http://www.aapa.org/manual/22-EthicalConduct.pdf. It was adopted in 2000, and amended in 2004, 2006, 2007, and 2008.

## **Introduction**

The physician assistant profession has revised its code of ethics several times since the profession began. Although the fundamental principles underlying the ethical care of patients have not changed, the societal framework in which those principles are applied has. Economic pressures of the health care system, social pressures of church and state, technological advances, and changing patient demographics continually transform the landscape in which PAs practice.

Previous codes of the profession were brief lists of tenets for PAs to live by in their professional lives. This document departs from that format by attempting to describe ways in which those tenets apply. Each situation is unique. Individual PAs must use their best judgment in a given situation while considering the preferences of the patient and the supervising physician, clinical

information, ethical concepts, and legal obligations.

Four main bioethical principles broadly guided the development of these guidelines: autonomy, beneficence, non-maleficence, and justice.

Autonomy, strictly speaking, means self-rule. Patients have the right to make autonomous decisions and choices, and physician assistants should respect these decisions and choices.

Beneficence means that PAs should act in the patient's best interest. In certain cases, respecting the patient's autonomy and acting in their best interests may be difficult to balance.

Non-maleficence means to do no harm, to impose no unnecessary or unacceptable burden upon the patient.

Justice means that patients in similar circumstances should receive similar care. Justice also applies to norms for the fair distribution of resources, risks, and costs.

Physician assistants are expected to behave both legally and morally. They should know and understand the laws governing their practice. Likewise, they should understand the ethical responsibilities of being a health care professional. Legal requirements and ethical expectations will not always be in agreement. Generally speaking, the law describes minimum standards of acceptable behavior, and ethical principles delineate the highest moral standards of behavior.

When faced with an ethical dilemma, PAs may find the guidance they need in this document. If not, they may wish to seek guidance elsewhere – possibly from a supervising physician, a hospital ethics committee, an ethicist, trusted colleagues, or other AAPA policies. PAs should seek legal counsel when they are concerned about the potential legal consequences of their decisions.

The following sections discuss ethical conduct of PAs in their professional interactions with patients, physicians, colleagues, other health professionals, and the public. The "Statement of Values" within this document defines the fundamental values that the PA profession strives to uphold. These values provide the foundation upon which the guidelines rest. The guidelines were written with the understanding that no document can encompass all actual and potential ethical responsibilities, and PAs should not regard them as comprehensive.

#### Statement of Values of the Physician Assistant Profession

- Physician assistants hold as their primary responsibility the health, safety, welfare, and dignity of all human beings.
- Physician assistants uphold the tenets of patient autonomy, beneficence, non-maleficence, and justice.
- Physician assistants recognize and promote the value of diversity.
- Physician assistants treat equally all persons who seek their care.
- Physician assistants hold in confidence the information shared in the course of practicing

medicine.

- Physician assistants assess their personal capabilities and limitations, striving always to improve their medical practice.
- Physician assistants actively seek to expand their knowledge and skills, keeping abreast of advances in medicine.
- Physician assistants work with other members of the health care team to provide compassionate and effective care of patients.
- Physician assistants use their knowledge and experience to contribute to an improved community.
- Physician assistants respect their professional relationship with physicians.
- Physician assistants share and expand knowledge within the profession.

#### The PA and Patient

#### **PA Role and Responsibilities**

Physician assistant practice flows out of a unique relationship that involves the PA, the physician, and the patient. The individual patient–PA relationship is based on mutual respect and an agreement to work together regarding medical care. In addition, PAs practice medicine with physician supervision; therefore, the care that a PA provides is an extension of the care of the supervising physician. The patient–PA relationship is also a patient–PA–physician relationship.

The principal value of the physician assistant profession is to respect the health, safety, welfare, and dignity of all human beings. This concept is the foundation of the patient–PA relationship. Physician assistants have an ethical obligation to see that each of their patients receives appropriate care. PAs should be sensitive to the beliefs and expectations of the patient. PAs should recognize that each patient is unique and has an ethical right to self-determination

Physician assistants are professionally and ethically committed to providing nondiscriminatory care to all patients. While PAs are not expected to ignore their own personal values, scientific or ethical standards, or the law, they should not allow their personal beliefs to restrict patient access to care. A PA has an ethical duty to offer each patient the full range of information on relevant options for their health care. If personal moral, religious, or ethical beliefs prevent a PA from offering the full range of treatments available or care the patient desires, the PA has an ethical duty to refer a patient to another qualified provider. That referral should not restrict a patient's access to care. PAs are obligated to care for patients in emergency situations and to responsibly transfer patients if they cannot care for them.

Physician assistants should always act in the best interests of their patients and as advocates when necessary. PAs should actively resist policies that restrict free exchange of medical information. For example, a PA should not withhold information about treatment options simply because the option is not covered by insurance. PAs should inform patients of financial

incentives to limit care, use resources in a fair and efficient way, and avoid arrangements or financial incentives that conflict with the patient's best interests.

#### The PA and Diversity

The physician assistant should respect the culture, values, beliefs, and expectations of the patient.

#### Nondiscrimination

Physician assistants should not discriminate against classes or categories of patients in the delivery of needed health care. Such classes and categories include gender, color, creed, race, religion, age, ethnic or national origin, political beliefs, nature of illness, disability, socioeconomic status, physical stature, body size, gender identity, marital status, or sexual orientation.

#### **Initiation and Discontinuation of Care**

In the absence of a preexisting patient–PA relationship, the physician assistant is under no ethical obligation to care for a person unless no other provider is available. A PA is morally bound to provide care in emergency situations and to arrange proper follow-up. PAs should keep in mind that contracts with health insurance plans might define a legal obligation to provide care to certain patients.

A physician assistant and supervising physician may discontinue their professional relationship with an established patient as long as proper procedures are followed. The PA and physician should provide the patient with adequate notice, offer to transfer records, and arrange for continuity of care if the patient has an ongoing medical condition. Discontinuation of the professional relationship should be undertaken only after a serious attempt has been made to clarify and understand the expectations and concerns of all involved parties.

If the patient decides to terminate the relationship, they are entitled to access appropriate information contained within their medical record.

#### **Informed Consent**

Physician assistants have a duty to protect and foster an individual patient's free and informed choices. The doctrine of informed consent means that a PA provides adequate information that is comprehendible to a competent patient or patient surrogate. At a minimum, this should include the nature of the medical condition, the objectives of the proposed treatment, treatment options, possible outcomes, and the risks involved. PAs should be committed to the concept of shared decision making, which involves assisting patients in making decisions that account for medical, situational, and personal factors.

In caring for adolescents, the PA should understand all of the laws and regulations in his or her jurisdiction that are related to the ability of minors to consent to or refuse health care. Adolescents should be encouraged to involve their families in health care decision making. The PA should also understand consent laws pertaining to emancipated or mature minors. (See the section on *Confidentiality*.)

When the person giving consent is a patient's surrogate, a family member, or other legally

authorized representative, the PA should take reasonable care to assure that the decisions made are consistent with the patient's best interests and personal preferences, if known. If the PA believes the surrogate's choices do not reflect the patient's wishes or best interests, the PA should work to resolve the conflict. This may require the use of additional resources, such as an ethics committee.

# Confidentiality

Physician assistants should maintain confidentiality. By maintaining confidentiality, PAs respect patient privacy and help to prevent discrimination based on medical conditions. If patients are confident that their privacy is protected, they are more likely to seek medical care and more likely to discuss their problems candidly.

In cases of adolescent patients, family support is important but should be balanced with the patient's need for confidentiality and the PA's obligation to respect their emerging autonomy. Adolescents may not be of age to make independent decisions about their health, but providers should respect that they soon will be. To the extent they can, PAs should allow these emerging adults to participate as fully as possible in decisions about their care. It is important that PAs be familiar with and understand the laws and regulations in their jurisdictions that relate to the confidentiality rights of adolescent patients. (See the section on *Informed Consent*.)

Any communication about a patient conducted in a manner that violates confidentiality is unethical. Because written, electronic, and verbal information may be intercepted or overheard, the PA should always be aware of anyone who might be monitoring communication about a patient.

PAs should choose methods of storage and transmission of patient information that minimize the likelihood of data becoming available to unauthorized persons or organizations. Computerized record keeping and electronic data transmission present unique challenges that can make the maintenance of patient confidentiality difficult. PAs should advocate for policies and procedures that secure the confidentiality of patient information.

# The Patient and the Medical Record

Physician assistants have an obligation to keep information in the patient's medical record confidential. Information should be released only with the written permission of the patient or the patient's legally authorized representative. Specific exceptions to this general rule may exist (e.g., workers compensation, communicable disease, HIV, knife/gunshot wounds, abuse, substance abuse). It is important that a PA be familiar with and understand the laws and regulations in his or her jurisdiction that relate to the release of information. For example, stringent legal restrictions on release of genetic test results and mental health records often exist.

Both ethically and legally, a patient has certain rights to know the information contained in his or her medical record. While the chart is legally the property of the practice or the institution, the information in the chart is the property of the patient. Most states have laws that provide patients access to their medical records. The PA should know the laws and facilitate patient access to the information.

## Disclosure

A physician assistant should disclose to his or her supervising physician information about errors made in the course of caring for a patient. The supervising physician and PA should disclose the error to the patient if such information is significant to the patient's interests and well being. Errors do not always constitute improper, negligent, or unethical behavior, but failure to disclose them may.

### **Care of Family Members and Co-workers**

Treating oneself, co-workers, close friends, family members, or students whom the physician assistant supervises or teaches may be unethical or create conflicts of interest. For example, it might be ethically acceptable to treat one's own child for a case of otitis media but it probably is not acceptable to treat one's spouse for depression. PAs should be aware that their judgment might be less than objective in cases involving friends, family members, students, and colleagues and that providing "curbside" care might sway the individual from establishing an ongoing relationship with a provider. If it becomes necessary to treat a family member or close associate, a formal patient-provider relationship should be established, and the PA should consider transferring the patient's care to another provider as soon as it is practical. If a close associate requests care, the PA may wish to assist by helping them find an appropriate provider.

There may be exceptions to this guideline, for example, when a PA runs an employee health center or works in occupational medicine. Even in those situations, the PA should be sure they do not provide informal treatment, but provide appropriate medical care in a formally established patient-provider relationship.

#### **Genetic Testing**

Evaluating the risk of disease and performing diagnostic genetic tests raise significant ethical concerns. Physician assistants should be informed about the benefits and risks of genetic tests. Testing should be undertaken only after proper informed consent is obtained. If PAs order or conduct the tests, they should assure that appropriate pre- and post-test counseling is provided.

PAs should be sure that patients understands the potential consequences of undergoing genetic tests – from impact on patients themselves, possible implications for other family members, and potential use of the information by insurance companies or others who might have access to the information. Because of the potential for discrimination by insurers, employers, or others, PAs should be particularly aware of the need for confidentiality concerning genetic test results.

#### **Reproductive Decision Making**

Patients have a right to access the full range of reproductive health care services, including fertility treatments, contraception, sterilization, and abortion. Physician assistants have an ethical obligation to provide balanced and unbiased clinical information about reproductive health care.

When the PA's personal values conflict with providing full disclosure or providing certain services such as sterilization or abortion, the PA need not become involved in that aspect of the patient's care. By referring the patient to a qualified provider who is willing to discuss and facilitate all treatment options, the PA fulfills their ethical obligation to ensure the patient's access to all legal options.

### End of Life

Among the ethical principles that are fundamental to providing compassionate care at the end of life, the most essential is recognizing that dying is a personal experience and part of the life cycle.

Physician Assistants should provide patients with the opportunity to plan for end of life care. Advance directives, living wills, durable power of attorney, and organ donation should be discussed during routine patient visits.

PAs should assure terminally-ill patients that their dignity is a priority and that relief of physical and mental suffering is paramount. PAs should exhibit non-judgmental attitudes and should assure their terminally-ill patients that they will not be abandoned. To the extent possible, patient or surrogate preferences should be honored, using the most appropriate measures consistent with their choices, including alternative and non-traditional treatments. PAs should explain palliative and hospice care and facilitate patient access to those services. End of life care should include assessment and management of psychological, social, and spiritual or religious needs.

While respecting patients' wishes for particular treatments when possible, PAs also must weigh their ethical responsibility, in consultation with supervising physicians, to withhold futile treatments and to help patients understand such medical decisions.

PAs should involve the physician in all near-death planning. The PA should only withdraw life support with the supervising physician's agreement and in accordance with the policies of the health care institution.

#### The PA and Individual Professionalism

## **Conflict of Interest**

Physician assistants should place service to patients before personal material gain and should avoid undue influence on their clinical judgment. Trust can be undermined by even the appearance of improper influence. Examples of excessive or undue influence on clinical judgment can take several forms. These may include financial incentives, pharmaceutical or other industry gifts, and business arrangements involving referrals. PAs should disclose any actual or potential conflict of interest to their patients.

Acceptance of gifts, trips, hospitality, or other items is discouraged. Before accepting a gift or financial arrangement, PAs might consider the guidelines of the Royal College of Physicians, "Would I be willing to have this arrangement generally known?" or of the American College of Physicians, "What would the public or my patients think of this arrangement?"

#### **Professional Identity**

Physician assistants should not misrepresent directly or indirectly, their skills, training, professional credentials, or identity. Physician assistants should uphold the dignity of the PA profession and accept its ethical values.

## Competency

Physician assistants should commit themselves to providing competent medical care and extend to each patient the full measure of their professional ability as dedicated, empathetic health care providers. PAs should also strive to maintain and increase the quality of their health care knowledge, cultural sensitivity, and cultural competence through individual study and continuing education.

## **Sexual Relationships**

It is unethical for physician assistants to become sexually involved with patients. It also may be unethical for PAs to become sexually involved with former patients or key third parties. Key third parties are individuals who have influence over the patient. These might include spouses or partners, parents, guardians, or surrogates.

Such relationships generally are unethical because of the PA's position of authority and the inherent imbalance of knowledge, expertise, and status. Issues such as dependence, trust, transference, and inequalities of power may lead to increased vulnerability on the part of the current or former patients or key third parties.

#### Gender Discrimination and Sexual Harassment

It is unethical for physician assistants to engage in or condone any form of gender discrimination. Gender discrimination is defined as any behavior, action, or policy that adversely affects an individual or group of individuals due to disparate treatment, disparate impact, or the creation of a hostile or intimidating work or learning environment.

It is unethical for PAs to engage in or condone any form of sexual harassment. Sexual harassment is defined as unwelcome sexual advances, requests for sexual favors, or other verbal or physical conduct of a sexual nature when:

- Such conduct has the purpose or effect of interfering with an individual's work or academic performance or creating an intimidating, hostile or offensive work or academic environment, or
- Accepting or rejecting such conduct affects or may be perceived to affect professional decisions concerning an individual, or
- Submission to such conduct is made either explicitly or implicitly a term or condition of an individual's training or professional position.

## The PA and Other Professionals

#### **Team Practice**

Physician assistants should be committed to working collegially with other members of the health care team to assure integrated, well-managed, and effective care of patients. PAs should strive to maintain a spirit of cooperation with other health care professionals, their organizations, and the general public.

## **Illegal and Unethical Conduct**

Physician assistants should not participate in or conceal any activity that will bring discredit or dishonor to the PA profession. They should report illegal or unethical conduct by health care

professionals to the appropriate authorities.

#### Impairment

Physician assistants have an ethical responsibility to protect patients and the public by identifying and assisting impaired colleagues. "Impaired" means being unable to practice medicine with reasonable skill and safety because of physical or mental illness, loss of motor skills, or excessive use or abuse of drugs and alcohol.

PAs should be able to recognize impairment in physician supervisors, PAs, and other health care providers and should seek assistance from appropriate resources to encourage these individuals to obtain treatment.

#### **PA–Physician Relationship**

Supervision should include ongoing communication between the physician and the physician assistant regarding patient care. The PA should consult the supervising physician whenever it will safeguard or advance the welfare of the patient. This includes seeking assistance in situations of conflict with a patient or another health care professional.

#### **Complementary and Alternative Medicine**

When a patient asks about an alternative therapy, the PA has an ethical obligation to gain a basic understanding of the alternative therapy being considered or being used and how the treatment will affect the patient. If the treatment would harm the patient, the PA should work diligently to dissuade the patient from using it, advise other treatment, and perhaps consider transferring the patient to another provider.

#### The PA and the Health Care System

#### **Workplace Actions**

Physician assistants may face difficult personal decisions to withhold medical services when workplace actions (e.g., strikes, sick-outs, slowdowns, etc.) occur. The potential harm to patients should be carefully weighed against the potential improvements to working conditions and, ultimately, patient care that could result. In general, PAs should individually and collectively work to find alternatives to such actions in addressing workplace concerns.

#### **PAs as Educators**

All physician assistants have a responsibility to share knowledge and information with patients, other health professionals, students, and the public. The ethical duty to teach includes effective communication with patients so that they will have the information necessary to participate in their health care and wellness.

#### **PAs and Research**

The most important ethical principle in research is honesty. This includes assuring subjects' informed consent, following treatment protocols, and accurately reporting findings. Fraud and dishonesty in research should be reported so that the appropriate authorities can take action.

Physician assistants involved in research must be aware of potential conflicts of interest. The patient's welfare takes precedence over the desired research outcome. Any conflict of interest

should be disclosed.

In scientific writing, PAs should report information honestly and accurately. Sources of funding for the research must be included in the published reports.

Plagiarism is unethical. Incorporating the words of others, either verbatim or by paraphrasing, without appropriate attribution is unethical and may have legal consequences. When submitting a document for publication, any previous publication of any portion of the document must be fully disclosed.

#### PAs as Expert Witnesses

The physician assistant expert witness should testify to what he or she believes to be the truth. The PA's review of medical facts should be thorough, fair, and impartial.

The PA expert witness should be fairly compensated for time spent preparing, appearing, and testifying. The PA should not accept a contingency fee based on the outcome of a case in which testimony is given or derive personal, financial, or professional favor in addition to compensation.

#### The PA and Society

#### Lawfulness

Physician assistants have the dual duty to respect the law and to work for positive change to laws that will enhance the health and well being of the community.

## Executions

Physician assistants, as health care professionals, should not participate in executions because to do so would violate the ethical principle of beneficence.

#### Access to Care / Resource Allocation

Physician assistants have a responsibility to use health care resources in an appropriate and efficient manner so that all patients have access to needed health care. Resource allocation should be based on societal needs and policies, not the circumstances of an individual patient–PA encounter. PAs participating in policy decisions about resource allocation should consider medical need, cost-effectiveness, efficacy, and equitable distribution of benefits and burdens in society.

## **Community Well Being**

Physician assistants should work for the health, well-being, and the best interest of both the patient and the community. Sometimes there is a dynamic moral tension between the well-being of the community in general and the individual patient. Conflict between an individual patient's best interest and the common good is not always easily resolved. In general, PAs should be committed to upholding and enhancing community values, be aware of the needs of the community, and use the knowledge and experience acquired as professionals to contribute to an improved community.

#### Conclusion

The American Academy of Physician Assistants recognizes its responsibility to aid the PA profession as it strives to provide high quality, accessible health care. Physician assistants wrote these guidelines for themselves and other physician assistants. The ultimate goal is to honor patients and earn their trust while providing the best and most appropriate care possible. At the same time, PAs must understand their personal values and beliefs and recognize the ways in which those values and beliefs can impact the care they provide

# **Competencies for the Physician Assistant Profession**

(Originally adopted 2005; revised 2012)

## PREAMBLE

Between 2003-2004, the National Commission on Certification of Physician Assistants (NCCPA) led an effort with three other national PA organizations (Accreditation Review Commission on Education for the Physician Assistant (ARC-PA), American Academy of Physician Assistants (AAPA), and Physician Assistant Education Association (PAEA) -- formerly Association of Physician Assistant Programs (APAP)) to define PA competencies in response to similar efforts conducted within other health care professions and the growing demand for accountability and assessment in clinical practice. The resultant document, *Competencies for the Physician Assistant Profession*, provided a foundation from which physician assistant organizations and individual physician assistants could chart a course for advancing the competencies of the PA profession.

This document was updated in 2012 and then approved in its current form by the same four organizations.

# INTRODUCTION

This document serves as a map for the individual PA, the physician-PA team, and organizations committed to promoting the development and maintenance of professional competencies among physician assistants. While some competencies will be acquired during formal PA education, others will be developed and mastered as physician assistants progress through their careers. The PA profession defines the specific knowledge, skills, attitudes, and educational experiences requisite for physician assistants to acquire and demonstrate these competencies. The clinical role of PAs includes primary and specialty care in medical and surgical practice settings. Professional competencies for physician assistants include the effective and appropriate application of medical knowledge, interpersonal and communication skills, patient care, professionalism, practice-based learning and improvement, and systems-based practice. Patient-centered, physician assistant practice reflects a number of overarching themes. These include an unwavering commitment to patient safety, cultural competence, quality health care, lifelong learning, and professional growth. Furthermore, the profession's dedication to the physician-physician assistant team benefits patients and the larger community.

# PHYSICIAN ASSISTANT COMPETENCIES

# Medical Knowledge

Medical knowledge includes the synthesis of pathophysiology, patient presentation, differential diagnosis, patient management, surgical principles, health promotion, and disease prevention. Physician assistants must demonstrate core knowledge about established and evolving biomedical and clinical sciences and the application of this knowledge to patient care in their area of practice. In addition, physician assistants are expected to demonstrate an investigative and analytic thinking approach to clinical situations. Physician assistants are expected to understand, evaluate, and apply the following to clinical scenarios:

- evidence-based medicine
- scientific principles related to patient care
- etiologies, risk factors, underlying pathologic process, and epidemiology for medical conditions
- signs and symptoms of medical and surgical conditions
- appropriate diagnostic studies
- management of general medical and surgical conditions to include pharmacologic and other treatment modalities
- interventions for prevention of disease and health promotion/maintenance
- screening methods to detect conditions in an asymptomatic individual
- history and physical findings and diagnostic studies to formulate differential diagnoses

# **Interpersonal & Communications Skills**

Interpersonal and communication skills encompass the verbal, nonverbal, written, and electronic exchange of information. Physician assistants must demonstrate interpersonal and communication skills that result in effective information exchange with patients, patients' families, physicians, professional associates, and other individuals within the health care system. Physician assistants are expected to:

- create and sustain a therapeutic and ethically sound relationship with patients
- use effective communication skills to elicit and provide information
- adapt communication style and messages to the context of the interaction
- work effectively with physicians and other health care professionals as a member or leader of a health care team or other professional group
- demonstrate emotional resilience and stability, adaptability, flexibility, and tolerance of ambiguity and anxiety
- accurately and adequately document information regarding care for medical, legal, quality, and financial purposes

## **Patient Care**

Patient care includes patient- and setting-specific assessment, evaluation, and management. Physician assistants must demonstrate care that is effective, safe, high quality, and equitable. Physician assistants are expected to:

- work effectively with physicians and other health care professionals to provide patientcentered care
- demonstrate compassionate and respectful behaviors when interacting with patients and their families
- obtain essential and accurate information about their patients
- make decisions about diagnostic and therapeutic interventions based on patient information and preferences, current scientific evidence, and informed clinical judgment
- develop and implement patient management plans
- counsel and educate patients and their families
- perform medical and surgical procedures essential to their area of practice
- provide health care services and education aimed at disease prevention and health maintenance
- use information technology to support patient care decisions and patient education

## Professionalism

Professionalism is the expression of positive values and ideals as care is delivered. Foremost, it involves prioritizing the interests of those being served above one's own. Physician assistants must acknowledge their professional and personal limitations. Professionalism also requires that PAs practice without impairment from substance abuse, cognitive deficiency or mental illness. Physician assistants must demonstrate a high level of responsibility, ethical practice, sensitivity to a diverse patient population, and adherence to legal and regulatory requirements. Physician assistants are expected to demonstrate:

- understanding of legal and regulatory requirements, as well as the appropriate role of the physician assistant
- professional relationships with physician supervisors and other health care providers
- respect, compassion, and integrity
- accountability to patients, society, and the profession
- commitment to excellence and on-going professional development
- commitment to ethical principles pertaining to provision or withholding of clinical care, confidentiality of patient information, informed consent, and business practices
- sensitivity and responsiveness to patients' culture, age, gender, and abilities
- self-reflection, critical curiosity, and initiative
- healthy behaviors and life balance
- commitment to the education of students and other health care professionals

## Practice-based Learning & Improvement

Practice-based learning and improvement includes the processes through which physician assistants engage in critical analysis of their own practice experience, the medical literature, and

other information resources for the purposes of self- and practice-improvement. Physician assistants must be able to assess, evaluate, and improve their patient care practices. Physician assistants are expected to:

- analyze practice experience and perform practice-based improvement activities using a systematic methodology in concert with other members of the health care delivery team
- locate, appraise, and integrate evidence from scientific studies related to their patients' health
- apply knowledge of study designs and statistical methods to the appraisal of clinical literature and other information on diagnostic and therapeutic effectiveness
- utilize information technology to manage information, access medical information, and support their own education
- recognize and appropriately address personal biases, gaps in medical knowledge, and physical limitations in themselves and others

# **Systems-based Practice**

Systems-based practice encompasses the societal, organizational, and economic environments in which health care is delivered. Physician assistants must demonstrate an awareness of and responsiveness to the larger system of health care to provide patient care that balances quality and cost, while maintaining the primacy of the individual patient. PAs should work to improve the health care system of which their practices are a part. Physician assistants are expected to:

- effectively interact with different types of medical practice and delivery systems
- understand the funding sources and payment systems that provide coverage for patient care and use the systems effectively
- practice cost-effective health care and resource allocation that does not compromise quality of care
- advocate for quality patient care and assist patients in dealing with system complexities
- partner with supervising physicians, health care managers, and other health care providers to assess, coordinate, and improve the delivery and effectiveness of health care and patient outcomes
- accept responsibility for promoting a safe environment for patient care and recognizing and correcting systems-based factors that negatively impact patient care
- apply medical information and clinical data systems to provide effective, efficient patient care
- recognize and appropriately address system biases that contribute to health care disparities
- apply the concepts of population health to patient care

Adopted 2012 by ARC-PA, NCCPA, and PAEA Adopted 2013 by AAPA

#### Appendix 1

### **RECEIPT OF CLINICAL PHASE POLICY HANDBOOK**

This is to verify that I have received and read the Ohio Dominican University Physician Assistant (PA) Studies Program Clinical Phase Policy Handbook and accept responsibility for adhering to all policies, procedures, and regulations. I understand that a signed copy of this agreement will be kept on file with my student records and that I have the right to keep a copy of this receipt for my personal records upon request.

I further understand that violating patient confidentiality, making a false statement on a patient record or program material, or the commission of academic dishonesty may result in dismissal from the PA program. Additionally, I understand that failure to read this handbook does not excuse me from the requirements and regulations described therein. This handbook supersedes all previous editions of the Ohio Dominican University Physician Assistant Program Clinical Phase Policy Handbook. I understand that the information in this Handbook is subject to change and I will be notified of any such changes should they occur.

Signature:	 	 	
Print Name:	 	 	
Date:			

Appendix 2



Physician Assistant Studies Ohio Dominican University 1216 Sunbury Road Columbus, OH 43219

# Authorization to Release Student Information for Clinical Experiences

Student's Last Name, First Name of SS#

Student's ID# or last four

I hereby authorize the Physician Assistant Studies Program at Ohio Dominican University the ability to release my information that is requested for clinical rotations to various hospitals and clinic sites as deemed appropriate and necessary.

I understand that this authorization is good for the entire clinical phase of the program and that the information will be released from Ohio Dominican University **directly** to the authorized personnel at the various hospital and or clinic sites. I further understand that any additional copies that I may want for my own personal use must be requested for in writing or in person and be accompanied by the standard payment.

Student's Signature

# **CME Procedures**

# **Family Medicine PAS 901**

Cardiology slides (PANCE/RE review)

Neurology slides (PANCE/RE review)

Nephrology slides (PANCE/RE review)

# **Emergency Medicine PAS 902**

Lumbar Puncture Test (Procedures and Skills) Laceration and Wound Care Test (Procedures and Skills) Acute Eye Injury and Slit Lamp Findings Slides Test (Procedures and Skills) Dental and Facial Nerve Blocks Test (Procedures and Skills)

# **Internal Medicine PAS 903**

ID slides (PANCE/RE review)

Acid-Base slides (PANCE/RE review)

Electrolytes slides (PANCE/RE review)

# Women's Health PAS 904

Obstetrics slides (PANCE/RE review)

Gynecology slides (PANCE/RE review)

## **Pediatrics PAS 905**

Eyes slides (PANCE/RE review) Ears slides (PANCE/RE review)

ENT slides (PANCE/RE review)

# **General Surgery PAS 906**

Orthopedics slides (PANCE/RE review) Surgery and Trauma slides (PANCE/RE review) Foot and Ankle Injury Slides (Bonus CME courses) Incise and Drainage Test (Procedures and Skills)

# **Behavioral Medicine PAS 907**

Psychological and Behavioral Health slides (PANCE/RE review)

Nuclear Medicine Slides (Bonus CME courses)

# **Primary Care PAS 908A**

GI Nutrition slides (PANCE/RE review)

Endocrinology slides (PANCE/RE review)

Dermatology slides (PANCE/RE review)

How to Read a Chest X-ray Slides (Bonus CME courses)

# **Primary Care PAS 908B**

Pulmonology slides (PANCE/RE review)

GI slides (PANCE/RE review)

Hematology slides (PANCE/RE review)

# **Elective PAS 909**

Procedures and Skills Workbook (Procedures and Skills) Joint Arthrocentesis Test (Procedures and Skills) Patient Safety Slides (Bonus CME courses)

# **Elective PAS 910**

EKG Review (Procedures and Skills)Digital Nerve Blocks Test (Procedures and Skills)Patient Satisfaction Slides (Bonus CME courses)

# Appendix 4

# **Clinical Grand Rounds Case Presentation Rubric**

	1	2	3	4	Total
Organization	Audience cannot understand presentation because there is no sequence of information.	Audience has difficulty following presentation because the student jumps around.	Student presents information in a logical sequence which the audience can follow.	Student presents information in logical, interesting sequence which the audience can follow.	
Subject Knowledge	Student does not have grasp of information; student cannot answer questions about subject.	Student is uncomfortable with information and is able to answer only rudimentary questions.	Student is at ease with expected answers to all questions, but fails to elaborate.	Student demonstrates full knowledge (more than required) by answering all class questions with explanations and elaboration.	
Eye Contact	Student reads all of report with no eye contact.	Student occasionally uses eye contact, but still reads most of report.	Student maintains eye contact most of the time but frequently reads report.	Student maintains eye contact with audience and seldom reads report.	
Elocution	Student mumbles, incorrectly pronounces terms, and speaks too quietly for students in the back of class to hear.	Student's voice is low. Student incorrectly pronounces terms. Audience members have difficulty hearing presentation.	Student's voice is clear. Student pronounces most words correctly. Most audience members can hear presentation.	Student uses a clear voice and correct, precise pronunciation of terms so that all audience members can hear presentation.	
				i otal Points:	